

What is a Family Hub?

A Family Hub is a welcoming place where children, young people and families of all ages can seek help and support, and to experience activities that enable your family to thrive.

Whether you are working with a child, young person or family, Coventry Family Hub is the place to go to connect them with the help and guidance to ensure they receive the right help at the right time with the right people.

By collaborating with various services, agencies and teams, the Family Hub help children and their families access a wide range of services, providing information, advice, and support tailored to their individual circumstances.

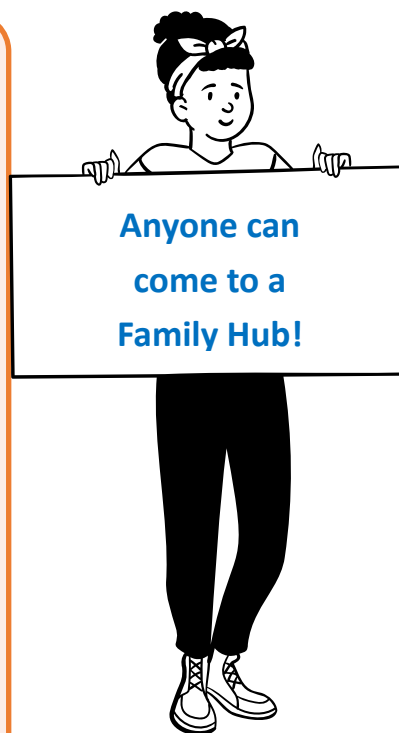
For more information about Coventry Family Hubs, please visit www.coventry.gov.uk/familyhubs or watch this video [Family Hub Video](#)

The Family Hub Offer

Examples of services offered include:

- Parenting support
- Stay and play sessions that help children be ready for school
- Baby and Me sessions to help children get the best start in life and parents make new friends and local connections
- Assistance for children with special educational needs and their families
- A range of child and family health activities, including a baby well-being clinics and infant feeding advice
- Guidance on managing finances and getting back into work or training
- Family support which may be offered within the home
- Relationship support
- Targeted youth support for young people aged 11 to 19

The Family Hub Offer is **FREE**.



Three key delivery principles underpin the Family Hub offer:

1. **Access:** there is a clear and simple way for families with children of all ages to access help and support through a Family Hub building and a Family Hub approach.
2. **Connections:** Services work together for families, with a universal 'front door', shared outcomes and effective governance.

Professionals work together through co-location, data-sharing and a common approach to their work. Families should only have to tell their story once, the services are more efficient, and families receive more effective support.

Statutory services and voluntary and community sector (VCS) partners work together to get families the help they need.

3. **Relationships:** The Family Hub prioritises strengthening relationships and builds on family strengths.

Relationships are at the heart of everything that is delivered in Family Hubs.

How do I get help from a Family Hub?

You can visit any of our eight Family Hubs between 8:30 am to 5:00pm or call the freephone number 0800 8870 545, or contact us throughout Facebook pages.

Regardless of where you live within the city, Family Hubs are ready to provide support.

We also have a 24 hour / 7 day a week digital offer. When you visit www.coventryfamilies.co.uk you'll have access to a wealth of information and advice to help families navigate the journey of parenthood.

Here's what you can expect when you visit the Coventry families portal:

One-Stop Support: Coventry Families offers a 'one-stop' digital hub for parents and families, providing easy access to support whenever needed.

24/7 Availability: Parenthood isn't bound by time, and neither is Coventry Families. Whether day or night, our website is here to offer assistance.

Trusted Advice: Whether you're seeking tips on child development or advice on family matters, our platform is here to help you every step of the way.

Diverse Services: From child development to parenting guidance, Coventry Families offers a wide range of services including support for infants, events, home learning experiences and the local SEND offer.

Seamless Integration: Linked to websites including Coventry City Council and local NHS services, Coventry Families ensures reliable access to up-to-date information.

Aspire Family Hub Humber Avenue, Coventry,
CV1 2SF 024 7697 8100

Email: AspireFamilyHub@coventry.gov.uk

Families For All Family Hub 454 Foleshill Road,
Coventry, CV6 5LB 024 7697 7991

Email: FamiliesforAllFamilyHub@coventry.gov.uk

Harmony Family Hub Clifton Street, Coventry,
CV1 5GR 024 7697 8030

Email: HarmonyFamilyHub@coventry.gov.uk

Mosaic Family Hub Jardine Crescent, Coventry,
CV4 9PL 024 7697 8160

Email: MosaicFamilyHub@coventry.gov.uk

Park Edge Family Hub Roseberry Avenue,
Coventry, CV2 1NE 024 7697 7880

Email: ParkEdgeFamilyHub@coventry.gov.uk

Pathways Family Hub Lawrence Saunders
Road, Coventry, CV6 1HD 024 7697 8130

Email: PathwaysFamilyHub@coventry.gov.uk

The Moat Family Hub Deedmore Road,
Coventry, CV2 1EQ 024 7697 8036

Email: TheMoatFamilyHub@coventry.gov.uk

Wood Side Family Hub Upper Ride, Coventry,
CV3 3GL 024 7697 8090

Email: WoodSideFamilyHub@coventry.gov.uk



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