Adult Social Care

There are many ways in which you can get in touch with us to discuss your adult social care needs. Our main point of contact during normal working hours is Adult Social Care.

Adult Social Care Direct

Speech impairment, deaf or hard of hearing? You can call using Next Generation Text (also known as Text Relay and TypeTalk): **Call** 18001 024 7683 3003

Address:
Coventry City Council, PO Box 7097, Coventry, CV6 9SL
Telephone: 024 7683 3003 **Email:** ascdirect@coventry.gov.uk

Emergency Duty Team

For emergency situations outside our standard line hours, you can contact our Emergency Duty Team.

www.coventry.gov.uk/emergencycontact

If you believe someone is in immediate danger, **call 999**.

Otherwise, report crimes to West Midlands Police by **calling 101**.

For emergencies after 5pm Monday - Thursday and after 4.30pm Friday and over the weekend

Address: Coventry Central Police Station, Little Park Street, Coventry CV1 2JX **Telephone:** 024 7683 2222

Report abuse or neglect

If you have concerns about abuse or neglect.
www.coventry.gov.uk/ adultsafeguarding

Mental Health Support

If you need some help because of mental health issues you should contact the Mental Health Access Hub run by Coventry and Warwickshire Partnership NHS Trust (CWPT).
Tel: 080 8196 6798

Complete a self-assessment

If you think you need help or you care for someone who needs support. By answering some quick questions about your current situation, we can direct you towards information, advice and services that could help you to live independently and improve your wellbeing. We can also tell you how likely you are to be eligible for care and support and whether or not you would have to pay for some or all of the support you may receive.
www.coventry.gov.uk/ascselfassessment

Coventry City Council