



Coventry City Council

Information Governance Team

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07 January 2025

Dear Sir/Madam

**Freedom of Information Act 2000 (FOIA)**  
**Request ID: FOI669194851**

Thank you for your request for information relating to Flash flooding, mental health absence and potholes.

You have requested the following information:

**Flashing Flooding**

**1. How many insurance liability claims have you received in the last three calendar years (2024, 2023, 2022) related to surface water flooding (i.e. flash flooding)? For each year, please provide the number of claims received and the number paid out, including the total cost to the council and insurer.**

In response to Question 1, we confirm we do not hold this information and are informing you under Section 1(1) of the Act. Our system does not break down this information to level of detail you have requested.

**Mental Health Absence**

**2. If possible, please can you share how many primary school children are currently seeking help for mental health conditions (including stress, depression, anxiety etc.)**

In response to Question 2, we confirm the information you requested falls under the exemption(s) in Section 21 of the Freedom of Information Act 2000, which relates to 'information reasonably accessible to the applicant by other means.'

The exemption applies as the information is published and publicly available to view by producing a

table containing the requested information on the Government website, please use the following link:

<https://explore-education-statistics.service.gov.uk/data-tables/special-educational-needs-in-england/2023-24?subjectId=2a1e882f-19fa-4f7b-4597-08dc8a3f6015>

This exemption is not subject to the public interest test.

**3. If possible, please can you share how many secondary school aged children are currently seeking help for mental health conditions (including stress, depression, anxiety etc.)**

In response to Question 3, we refer you to the attached table.

There may be other children in school with poor mental health, however please note that the figures provided in the attached table is for the number of children who have a recognised mental health issue and their health issues are impacting on their education.

If you require further information relating to the types of mental health support these children are seeking, or how many children are on the waiting list for this support, we would advise you to contact the schools directly for this information, as they would be in a position to provide a more in depth response.

**4. If possible, please can you share how many primary school aged children are currently waiting for help for mental health conditions (including stress, depression, anxiety etc.) and the average length of time children of this age are waiting for help (on average).**

**5. If possible, please can you share how many secondary school aged children are currently waiting for help for mental health conditions (including stress, depression, anxiety etc.) and the average length of time children of this age are waiting for help (on average).**

In response to Questions 4 and 5, we confirm that we do not hold this information and are informing you under Section 1(1) of the Act. We do not record this information on our system.

To advise and assist you, we would advise you to contact the Coventry & Warwickshire Integrated Care Board who may be in a position to assist. For ease of reference, we have provided their contact details for you below:

Coventry & Warwickshire Integrated Care Board  
Shire Hall  
Warwick  
CV34 4RL  
Email: cwicb.contactus@nhs.net

**6. How many sick days were taken by staff (including heads, assistant heads and deputies, teachers and support staff) in schools for mental health conditions (including stress, depression, anxiety etc) in the following academic years: 2024/25, 2023/24 and 2022/23**

2022/23 - 4263.2 sick days taken

2023/24 - 4738.05 sick days taken

2024/25 - 1433.91 sick days taken

**7. What was the average number of days taken, by those who took time off in schools, for mental health conditions in: 2024/25, 2023/24 and 2022/23**

2022/23 – 1.62 days per FTE

2023/24 – 1.75 days per FTE

2024/25 – 0.52 days per FTE

**Potholes**

**8. How many claims for pothole-related damage did the council receive from drivers in: 2024 (to date), 2023 and 2022 registered and number of potholes repaired**

The total number of compensation claims received by the Council related to vehicle damage due to potholes in 2022, 2023 & 2024 (to date), broken down by calendar year is shown below:

2022 – 33 claims

2023 – 114 claims

2024 to 25 July – 33 claims

**9. How many claims resulted in the council paying out to drivers in: 2024 (to date), 2023 and 2022**

The total number of accepted compensations claims by the Council related to vehicle damage due to potholes in 2022, 2023 & 2024 (to date), broken down by calendar year is shown below:

2022 – 15 accepted claims

2023 – 69 accepted claims

2024 – 12 accepted claims

**10. How much has the council paid out to drivers in: 2024 (to date), 2023 and 2022**

The total amount of money spent by the Council on paying out successful compensation claims related to vehicle damage due to potholes in 2022, 2023 & 2024 (to date), broken down by calendar year is shown below:

2022 - £3,709.99

2023 - £44,504.41

2024 - £3,646.97

**11. If possible, can you provide the average length of time it has taken to repair potholes in 2024.**

In 2024, the average length of time it has taken to complete a job for pothole repairs is 67 working days. The most severe defects were prioritised.

Please note that this is the average length of time it has taken to complete a job and not the average length of time it has taken to repair a pothole as each job may have multiple defects on it. To be able to provide the average length of time taken to repair a pothole the description on each job will need to be analysed and it is estimated that the cost of meeting your request would exceed the cost limit of £450 specified in the Freedom of Information and Data Protection (Appropriate Limit and Fees) Regulations 2004.

We estimate that because the description on each job will need to be located, retrieved, compiled and analysed which will exceed the cost limit specified above, your request for information relating to the time taken to repair a pothole specifically has been refused under section 12(2) of the Act.

Additionally, please note the figure provided above includes jobs for potholes on both the carriageway and footway and does not include jobs for other defects such as paving, kerbs etc.

**12. If possible, can you provide the number of potholes that you are aware of that need repairing?**

With regards to the data on pothole repairs, collating this information will exceed the 18 hours working limit. Please refer to our response to Question 11 for further context.

The supply of information in response to a FOI request does not confer an automatic right to re-use the information. You can use any information supplied for the purposes of private study and non-commercial research without requiring further permission. Similarly, information supplied can also be re-used for the purposes of news reporting. An exception to this is photographs. Please contact us if you wish to use the information for any other purpose.

For information, we publish a variety of information such as: [FOI/EIR Disclosure Log](#), [Publication Scheme](#), [Facts about Coventry](#) and [Open Data](#) that you may find of useful if you are looking for information in the future.

If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request – email: [infogov@coventry.gov.uk](mailto:infogov@coventry.gov.uk)

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email [icocasework@ico.org.uk](mailto:icocasework@ico.org.uk).

Please remember to quote the reference number above in your response.

Yours faithfully

**Information Governance**

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	<b>EHC plans</b>	<b>SEN support</b>
<b>State-funded AP school</b>	3	26
<b>State-funded primary</b>	72	869
<b>State-funded secondary</b>	57	664
<b>State-funded special school</b>	143	Nil