



Coventry City Council

Information Governance Team

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15 January 2025

Dear Sir/Madam

**Freedom of Information Act 2000 (FOIA)**  
**Request ID: FOI678071906**

Thank you for your request for information relating to Pothole repairs and claims.

You have requested the following information:

**1. How many unfixed potholes are there currently recorded under the council authority (as of January 13, 2025)?**

In response to Question 1, we confirm we hold the information which you have asked for, but we have estimated that the cost of meeting your request would exceed the cost limit of £450 specified in the Freedom of Information and Data Protection (Appropriate Limit and Fees Regulations 2004). This represents the estimated cost of one person spending 18 hours or more, in determining whether the information is held, locating, retrieving and extracting it.

We estimate that because each pothole repair job would have multiple defects on it, and in order for us to provide the total number of unfixed potholes the description on each job will need to be analysed, which would therefore exceed the cost limit of £450 as explained above. Therefore, this part of your request has been refused under section 12(2) of the Act.

However, in order to fulfil our obligation under Section 16 of the Freedom of Information Act (FOIA) 2000 to advise and assist you, we can confirm the total number of pothole jobs which are currently outstanding, which is 4032.

Please note this figure includes jobs for potholes on both the carriageway and footway and does not include jobs for other defects such as paving, kerbs, etc.

**2. How much has the council spent on pothole repairs in the last 3 years - broken down by**

**year (from January 1st - to December 31st 2022, 2023 and 2024) - Up to and including any data held for January 2025.**

The figures provided below has been recorded per financial year, which is as follows:

2021/22 - £1,505,181

2022/23 - £ 2,301,100

2023/24 - £ 1,759,281

**3. How many legal claims have been lodged against the council relating to damage caused by potholes in the last three years? Broken down by years as above.**

The total number of compensation claims received by the Council related to vehicle damage due to potholes over the past three years, are broken down by calendar year as shown below:

2022 – 33

2023 – 114

2024 as at 25 July – 33

**3a) Of those, how many were settled with compensation?**

The total number of accepted compensation claims by the Council related to vehicle damage due to potholes over the past three years, are broken down by calendar year as shown below:

2022 – 15

2023 – 69

2024 – 12

**3b) Of those, how many were refused?**

The total number of rejected compensation claims by the Council related to vehicle damage due to potholes over the past three years (to date), are broken down by calendar year as shown below:

2022 – 18

2023 – 45

2024 – 21

**4. How much has the council paid out in compensation for claims relating to damage caused by potholes in the last three years? Broken down by years as above.**

The total amount of money spent by the Council on paying out successful compensation claims related to vehicle damage due to potholes over the past three years (to date), are broken down by calendar year as shown below:

2022 - £3,709.99

2023 - £44,504.41

2024 - £3,646.97

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If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request – email: [infogov@coventry.gov.uk](mailto:infogov@coventry.gov.uk)

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email [icocasework@ico.org.uk](mailto:icocasework@ico.org.uk).

Please remember to quote the reference number above in your response.

Yours faithfully

**Information Governance**