



**Information Governance Team**

Postal Address:  
Coventry City Council  
PO Box 7097  
Coventry  
CV6 9SL

[www.coventry.gov.uk](http://www.coventry.gov.uk)

E-mail: [infogov@coventry.gov.uk](mailto:infogov@coventry.gov.uk)

Phone: 024 7697 5408

14 February 2025

Dear Sir/Madam

**Freedom of Information Act 2000 (FOIA)  
Request ID: FOI680717666**

Thank you for your request for information relating to Pest control services.

You have requested the following information:

**Please note** in 2024 we changed to a new recording system. We are unable to provide full data for 2024.

**1. Total number of residential visits (or please state if you do not offer this service)**

a. Rodents (rats / mice)

i. 2022: 2338

ii. 2023: 2617

iii. 2024: 295 (2024's figures incomplete as explained above)

**b. Current charge to treat (residential) for Rodents (rats / mice)**

The information you requested falls under the exemption(s) in Section 21 of the Freedom of Information Act 2000, which relates to 'information reasonably accessible to the applicant by other means.'

The exemption applies as the information is published and publicly available to view by accessing the Council website, please use the following link:

<https://www.coventry.gov.uk/pest-control/pest-control-coventry-domestic-customers/9>

**2. Total number of residential visits (or please state if you do not offer this service)**

a. Bedbugs

- i. 2022: 133
- ii. 2023: 196
- iii. 2024: 24 (2024's figures incomplete as explained above)

**b. Current charge to treat (residential) for Bedbugs**

The information you requested falls under the exemption(s) in Section 21 of the Freedom of Information Act 2000, which relates to 'information reasonably accessible to the applicant by other means.'

The exemption applies as the information is published and publicly available to view by accessing the Council website, please use the following link:

<https://www.coventry.gov.uk/pest-control/pest-control-coventry-domestic-customers/9>

**3. 2. Total number of residential visits (or please state if you do not offer this service)**

**a. Cockroaches**

- i. 2022: 65
- ii. 2023: 126
- iii. 2024: 17 (2024's figures incomplete as explained above)

**b. Current charge to treat (residential) for Cockroaches**

The information you requested falls under the exemption(s) in Section 21 of the Freedom of Information Act 2000, which relates to 'information reasonably accessible to the applicant by other means.'

The exemption applies as the information is published and publicly available to view by accessing the Council website, please use the following link:

<https://www.coventry.gov.uk/pest-control/pest-control-coventry-domestic-customers/9>

**4. Total cost of the council / your contractors providing pest control service**

- a. 2022
- b. 2023
- c. 2024

We are unable to provide this. It is a dual role service between Pest Control and Dog Enforcement and therefore this figure cannot be distinguished for the pest control section.

The supply of information in response to a FOI/EIR request does not confer an automatic right to re-use the information. You can use any information supplied for the purposes of private study and non-commercial research without requiring further permission. Similarly, information supplied can also be re-used for the purposes of news reporting. An exception to this is photographs. Please contact us if you wish to use the information for any other purpose.

For information, we publish a variety of information such as: [FOI/EIR Disclosure Log](#), [Publication Scheme](#), [Facts about Coventry](#) and [Open Data](#) that you may find of useful if you are looking for information in the future.

If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request – email: [infogov@coventry.gov.uk](mailto:infogov@coventry.gov.uk)

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email [icocasework@ico.org.uk](mailto:icocasework@ico.org.uk).

Please remember to quote the reference number above in your response.

Yours faithfully

**Information Governance**