



**Information Governance Team**

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10 February 2025

Dear Sir/Madam

**Freedom of Information Act 2000 (FOIA)  
Request ID: FOI678457272**

Thank you for your request for information relating to Digital directory contracts and costs.

You have requested the following information:

**For each of the following:**

- \* SEND Local Offer website and / or directory**
- \* Family Information Services (FIS) Local Offer website and / or directory**
- \* Adult Social Care (ASC) Local Offer website and / or directory**

**Please can you provide the following information:**

- \* Who is the software/platform provider?**
- \* When does the current contract end?**
- \* What is the total contract value?**
- \* What is the name and position of the commissioner from within the council?**

In response to your request, we refer you to the attached table.

The supply of information in response to a FOI request does not confer an automatic right to re-

use the information. You can use any information supplied for the purposes of private study and non-commercial research without requiring further permission. Similarly, information supplied can also be re-used for the purposes of news reporting. An exception to this is photographs. Please contact us if you wish to use the information for any other purpose.

For information, we publish a variety of information such as: [FOI/EIR Disclosure Log](#), [Publication Scheme](#), [Facts about Coventry](#) and [Open Data](#) that you may find of useful if you are looking for information in the future.

If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request – email: [infogov@coventry.gov.uk](mailto:infogov@coventry.gov.uk)

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email [icocasework@ico.org.uk](mailto:icocasework@ico.org.uk).

Please remember to quote the reference number above in your response.

Yours faithfully

**Information Governance**

<b>Service/Contract</b>	<b>Software/Platform Provider</b>	<b>Contract End Date</b>	<b>Total Contract Value (£)</b>	<b>Name &amp; Position Commissioner</b>
SEND Local Offer website	Beebot Ai	31/03/2025	Included in Family Hub & Start for Life portal £49,000 pa	Vanessa Tamela Senior Commissioning Officer
Family Information Services (FIS)	Idox Software Ltd	31/03/2025	99,000.00	Ollie Burnet Systems Lead
Adult Social Care (ASC)	The Access Group	11/12/2039	2,339,046.00	Adam Davis Operational Delivery Manager