



Information Governance Team

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Dear Sir/Madam

Freedom of Information Act 2000 (FOIA)

Request ID: FOI682318425

Thank you for your request for information relating to Pothole damage: 2021 - 2024.

You have requested the following information:

For each of these calendar years - 2021, 2022, 2023, 2024 - please answer the following questions:

1. How many potholes were reported to the council by members of the public?

With regards to the figures for 2021, we confirm this information falls under the exemption(s) in Section 21 of the Freedom of Information Act 2000, which relates to 'information reasonably accessible to the applicant by other means.'

The exemption applies as the information is published and publicly available to view by accessing our response to a previous FOI request on the Council website, please use the following link:

<https://www.coventry.gov.uk/downloads/file/37931/foi394579841>

This exemption is not subject to the public interest test.

Please note the figures provided on the above link has been broken down by financial years 2020/21 and 2021/22, as our system has not recorded the figures broken down for the calendar year 2021, following searches made on our system.

For the calendar years 2022 to 2024, the total number of reports we have received are as follows:

2022 – 1134
2023 – 2417
2024 - 1731

2. How many potholes were detected as part of the council's own monitoring?

In response to Question 2, we confirm we do not hold this information and are informing you as per Section 1(1) of the Act. We cannot tell which potholes were detected from our own monitoring, as this would have been raised from enquiries made, inspections and Ad hoc.

3. How many claims for pothole-related damage did the council receive from drivers?

With regards to the figures for 2021, please refer the link provided in response to Question 1.

For the calendar years 2022 to 2024, the total number of claims we have received are as follows:

2022 – 33
2023 – 114
2024 to 25 July – 33

4. How many claims resulted in the council paying out to drivers (i.e. the number of successful pothole-related damage claims recorded)?

With regards to the figures for 2021, please refer the link provided in response to Question 1.

For the calendar years 2022 to 2024, the total number of successful claims are as follows:

2022 – 18
2023 – 45
2024 - 21

5. What is the average sum that was paid out to drivers per claim?

With regards to the figures for 2021, please refer the link provided in response to Question 1.

For the calendar years 2022 to 2024, the total average sum which were paid to drivers are as follows:

2022 - £3,709.99
2023 - £44,504.41
2024 - £3,646.97

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For information, we publish a variety of information such as: [FOI/EIR Disclosure Log](#), [Publication Scheme](#), [Facts about Coventry](#) and [Open Data](#) that you may find of useful if you are looking for information in the future.

If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request – email: infogov@coventry.gov.uk

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email icocasework@ico.org.uk.

Please remember to quote the reference number above in your response.

Yours faithfully

Information Governance