



Coventry City Council

Information Governance Team

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Dear Sir/Madam

**Freedom of Information Act 2000 (FOIA)**

**Request ID: FOI685001741**

Thank you for your request for information relating to failures to pay a council tax bill.

You have requested the following information:

**I know that within three weeks of missing one council tax payment, councils can require residents to pay their full bill within just seven days.**

**I know that then, if someone fails to pay a council tax bill within a week the council can apply to take your case to court and ask for a 'liability order'.**

**I am asking in each of the following tax years:**

**2020/21**

**2021/22**

**2022/23**

**2023/24**

**2024/25 (so far)**

**1. How many council tax payers have you asked to pay their entire bill within seven days as a result of them missing their council tax payments?**

2020/21: 10,433

2021/22: 6,472

2022/23: 6,042

2023/24: 5,801

2024/25: 5,891

Please note that these are distinct account references, so if two final notices were issued in the same year they would only be counted once.

**2. Of these, how many made the payment in full as requested, and how many did not?**

2020/21:

Made in full: 1,103

Not made in full: 9,352

2021/22:

Made in full: 1,454

Not made in full: 5,032

2022/23:

Made in full: 1,311

Not made in full: 4,744

2023/24:

Made in full: 1,372

Not made in full: 4,443

2024/25:

Made in full: 1,429

Not made in full: 4,478

Please note that these are distinct account references, so if two final notices were issued in the same year and only one was paid, then the account will appear in both categories. This may cause a count total discrepancy

**3. For those that did not, how many did you apply to take to court for a liability order?**

2020/21: 6,049

2021/22: 2,875

2022/23: 2,873

2023/24: 2,608

2024/25: 2,238

Please note that these are distinct account references, so if an account holder was summonsed more than once in a particular year, they would only be counted once.

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If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request – email: [infogov@coventry.gov.uk](mailto:infogov@coventry.gov.uk)

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email [icocasework@ico.org.uk](mailto:icocasework@ico.org.uk).

Please remember to quote the reference number above in your response.

Yours faithfully

**Information Governance**