



Information Governance Team

Postal Address:
Coventry City Council
PO Box 7097
Coventry
CV6 9SL

www.coventry.gov.uk

E-mail: infogov@coventry.gov.uk

Phone: 024 7697 5408

27 March 2025

Dear Sir/Madam

**Freedom of Information Act 2000 (FOIA)
Request ID: FOI692225682**

Thank you for your request for information relating to duty to refer and Homelessness.

You have requested the following information:

1. The total number of patients referred to you as per duty to refer by all the NHS hospitals, trusts and foundation in your area of jurisdiction between 1 January 2024 and January 2025 because they were at risk of or experiencing homelessness.

Between 1 January 2024 and 1 January 2025, there were 155 referrals made by health agencies who are subject to the Duty to Refer legislation.

110 of these referrals were made by a hospital A&E or inpatient service, 45 were made by Mental Health Service – acute in-patient service.

2. The total number of patients with no recourse to public funds (NRPF) referred to you as per duty to refer by all the NHS hospitals, trusts and foundation in your area of jurisdiction between 1 January 2024 and January 2025 because they were at risk of or experiencing homelessness.

We do not specifically record whether an applicant has no recourse to public funds (NRPF), however we do assess whether they are eligible for homelessness assistance under the Housing Act 1996. Full details of eligibility for homelessness assistance can be found on the following link:

<https://www.gov.uk/guidance/homelessness-code-of-guidance-for-local-authorities/chapter-7-eligibility-for-assistance>

There were nine referrals out of the 155 reported for Question 1 where the applicant was found to be 'not eligible'. Some of these may have NRPF, however, there may be some who are ineligible for housing assistance due to their immigration status but may be eligible for certain benefits/public funds.

3. The total number of people, who were provided accommodation after being referred to you as per duty to refer by all the NHS hospitals, trusts and foundation in your area of jurisdiction between 1 January 2024 and January 2025 because they were at risk of or experiencing homelessness. Please provide the number with breakdown by the duration of stay, like number of days, weeks or months, if possible.

13 applicants were provided with temporary accommodation (TA) under the duties and powers in the Housing Act 1996 as a result of receiving a duty to refer referral from a health agency.

For the applicants who have now left TA, the number of days they were placed in TA was:

Days in TA
2
31
79
111
112
122
140
169
171
259

For the applicants who are still being accommodated in TA, the number of days they have spent in TA up to 14/03/2025 is:

Days in TA
84
86
94

Please note the figures above show the number of applicants who were provided with TA as a direct result of the Duty to Refer referral, where there was no existing application. Some people referred under the Duty to Refer will already have had an existing/open application, and the case will have been continued under the existing application. Some of these applicants may also have been provided with temporary accommodation however as our system does not link the applications hence, we are unable to report how many this applies to.

4. The total number of people with no recourse to public funds (NRPF), were provided accommodation after being referred to you as per duty to refer by all the NHS hospitals, trusts and foundation in your area of jurisdiction between 1 January 2024 and January 2025 under the Care Act 2014. Please provide the number with breakdown by the duration of stay,

like number of days, weeks or months, if possible.

We confirm that we do not hold this information and are advising you as per Section 1(1) of the Act. We do not hold this information.

The supply of information in response to a FOI/EIR request does not confer an automatic right to re-use the information. You can use any information supplied for the purposes of private study and non-commercial research without requiring further permission. Similarly, information supplied can also be re-used for the purposes of news reporting. An exception to this is photographs. Please contact us if you wish to use the information for any other purpose.

For information, we publish a variety of information such as: [FOI/EIR Disclosure Log](#), [Publication Scheme](#), [Facts about Coventry](#) and [Open Data](#) that you may find of useful if you are looking for information in the future.

If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request – email: infogov@coventry.gov.uk

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email icocasework@ico.org.uk.

Please remember to quote the reference number above in your response.

Yours faithfully

Information Governance