

Adult Social Care Assessments and Eligibility



Easy read version



Coventry City Council

ONE
COVENTRY

Updated March 2023

What is an assessment?



An **assessment** is to find out information about you and your life, to help Adult Social Care decide what care and support you need.

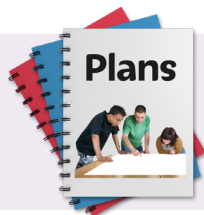


At the **assessment** Adult Social Care will:

- collect information about you and your life
- talk with you about your strengths and difficulties
- find out about your well being



This helps us to understand about your life now and what you need.



It also helps us to know how to plan for the future.



An assessment is important as it shows Adult Social Care the best way we can help you.

Who can have an assessment?



Any adult who may have needs for care and support.



Anyone who looks after another adult and may need help to carry on caring for them can have a Carers Assessment.

Things we will look at during your assessment.



- Who you would like to be involved in your assessment?
 - If you have a carer, we will need to speak to them
- What are you finding difficult, and how is this affecting what you do every day?
- What is your daily routine, and how are you managing it?
- How is your health, and how does it affect you?
 - Include medication and recent visits or contact with your GP or hospital
- Are you looking after yourself?
 - For example washing, dressing, meals, shopping, managing your home and money
- What do you enjoy doing?
- What things are important to you?
- What support do you already have, and what works well?
 - For example help from family and friends, aids and equipment, paid carers
- What support/things have worked well in the past?
- What things do you do well?
- What things would you like to do more?



To help you get ready for your assessment, you might want to think about these things before you contact us.
It might help to write things down.

If you are a carer:



- Is your caring role affecting you in your day-to-day? If yes, then how?
- What things do you do well?
- What would you like to do more?



You can also complete an online self-assessment at:

www.coventry.gov.uk/adultscid

What happens at an assessement?



First we will ask if we can record the information about you on our recording system.



We may need to share this information with other organisations or your GP.



We will keep the information safe and secure.



We will look at different types of support.
We want you to keep your skills
and independence.



This could be from equipment at home or
connecting with a community group.



You may only need support for a short time.

How will you decide if my needs mean I can get support from Adult Social Care?



When we know what needs you have we will use
our rules to decide what support you can have.
The rules come from the law so are the same
for everyone.

How will I know about the decision?



After the assessment we will write to you
and explain what we have decided.



We will work with you to plan your care
and support.



If we cannot pay for services to meet your needs, we can still tell you about other organisations and services who can help you.

How will the council help me plan my support?



We will work out how much it would cost for the council to give you the support you need. This is called the 'indicative amount'.



We want to make sure that you get the right amount of support without it costing more than it should.



We will see if there are friends or family who want to provide care or equipment.



We will think about community services.



When the council is responsible for providing for your care and support needs, they will work out a personal budget.



This personal budget will look at what your needs are and how we can support your needs with our services.



A local authority can only pay for services that meet your needs. This may be different from services you would like.



You can talk to us about extra services that you might like, but you will need to pay for them yourself.

Will I have to pay for my support?



We will give you a financial assessment to see if you might need to pay towards the cost of your support, and how much.



This will help to start planning your care and support.

What happens when I am having support?



Once your support is in place, we will be in touch after 6-8 weeks to make sure everything is going OK for you.



After that, your 'care and support plan' will be looked at every year to decide if the plan is still right for you.



If you think your needs have changed,
you can call us at any time to ask for a review.



If you disagree with anything,
you should discuss this first with your assessor.



You can also make a complaint:
www.coventry.gov.uk/socialcarecomplaint