



Information Governance Team

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Dear Sir/Madam

Freedom of Information Act 2000 (FOIA)
Request ID: FOI706946882

Thank you for your request for information relating to Case Management Systems.

You have requested the following information:

1. Please could you provide me with the following information:

a. The name of your Adult Social Care case management system.

CareDirector.

b. The name of your Children's Services case management system.

Liquid Logic.

c. The name of your Education case management system.

Capita ONE Education.

d. The name of your Housing management system.

Locata.

e. The name of your Finance or ERP system.

Business World.

2. Please could you also provide the expiration date of your contract with the system supplier for the following system:

Following careful consideration, the information you requested falls under the exemption(s) in Section 21 of the Freedom of Information Act 2000, which relates to 'information reasonably accessible to the applicant by other means.'

The exemption applies as the information is published and publicly available to view by accessing the Council website, please use the following link:

https://www.coventry.gov.uk/downloads/download/1362/contracts_register

This exemption is not subject to the public interest test.

Please see the relevant contract references below.

a. Adult Social Care case management system.

COV CG/002/Adult

b. Children's Services case management system.

COV 10304

c. Education case management system.

COV 10311

d. Housing management system.

COV 8392

e. Finance/ERP system.

COV 18173

The supply of information in response to a FOI/EIR request does not confer an automatic right to re-use the information. You can use any information supplied for the purposes of private study and non commercial research without requiring further permission. Similarly, information supplied can also be re-used for the purposes of news reporting. An exception to this is photographs. Please contact us if you wish to use the information for any other purpose.

For information, we publish a variety of information such as: [FOI/EIR Disclosure Log](#), [Publication Scheme](#), [Facts about Coventry](#) and [Open Data](#) that you may find of useful if you are looking for information in the future.

If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to

your original request – email: infogov@coventry.gov.uk

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email icocasework@ico.org.uk.

Please remember to quote the reference number above in your response.

Yours faithfully

Information Governance