



Information Governance Team

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09 June 2025

Dear Sir/Madam

**Freedom of Information Act 2000 (FOIA)
Request ID: FOI715134677**

Thank you for your request for information relating to Private rented sector.

You have requested the following information:

1. The number of complaints received per year by tenants related to private rented sector housing for the following years:
2023/2024
2024/2025

The information you requested falls under the exemption(s) in Section 21 of the Freedom of Information Act 2000, which relates to 'information reasonably accessible to the applicant by other means.'

The exemption applies as the information is published and publicly available to view by accessing the Council website, please use the following link:

<https://www.coventry.gov.uk/housing-enforcement/hmo-enforcement-action/2>

2. The number of complaints received per year by tenants related to social housing for the following years:
2023/2024
2024/2025

See response to Question 1.

3. The number of Housing, Health and Safety Rating System (HHSRS) inspections carried out per year on PRS properties for the following years:

2023: we advise as per Section 1(1) of the Act that we do not hold this information. We did not capture this information when our previous system was in place.

2024 - 1,354

2025 to date 540

If applicable: 3a) The total number of property licensing (selective and/or additional) inspections carried out per year on PRS properties for the following years:

2023/2024

2024/2025

The information you requested falls under the exemption(s) in Section 21 of the Freedom of Information Act 2000, which relates to 'information reasonably accessible to the applicant by other means.'

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Please note that we do not have selective licensing in Coventry, and we are unable to report separately on inspections related to Additional and Mandatory licensing. Therefore, the figure provided on the website includes both types.

4. How many improvement notices have been served in relation to Category 1 and/or Category 2 hazards on PRS properties per year for the following years:

2023/2024

2024/2025

If possible, please list the total number of Improvement Notices served exclusively because of category 1 hazards.

See response to Question 1.

5. The total number of formal enforcement notices served: Overcrowding Notices (Housing Act 2004 Part 2) on properties in the PRS for the following years:

2023/2024

2024/2025

Please refer to this link:

<https://www.coventry.gov.uk/housing-enforcement/hmo-enforcement-action>

6. Please state the year in which your local authority last carried out a Stock Condition Survey. 2022.

Not applicable.

7. How many housing units in your local authority do you estimate to be in the Private Rented Sector?

Approximately 48,000.

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For information, we publish a variety of information such as: [FOI/EIR Disclosure Log](#), [Publication Scheme](#), [Facts about Coventry](#) and [Open Data](#) that you may find of useful if you are looking for information in the future.

If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request – email: infogov@coventry.gov.uk

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email icocasework@ico.org.uk.

Please remember to quote the reference number above in your response.

Yours faithfully

Information Governance