



**Information Governance Team**

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17 June 2025

Dear Sir/Madam

**Freedom of Information Act 2000 (FOIA)  
Request ID: FOI716370951**

Thank you for your request for information relating to Anti-social behaviour reports.

You have requested the following information:

- 1. How many incidents of anti-social behaviour were reported to your council in the past four calendar years: 2024, 2023, 2022 and 2021?**
  - Please break down the numbers of incidents reported during working hours - and out of hours.**
  - For each of those four years, what proportion of the calls led to a representative from the council visiting the scene of the incident.**
  - Please break down the numbers for incidents reported during working hours - and out of hours.**
  - For each of those four years, what was the average length of time it took a representative from the council to attend the scene of the incident?**
  - Please break down the numbers of incidents reported during working hours - and out of hours.**

The information you requested falls under the exemption(s) in Section 21 of the Freedom of Information Act 2000, which relates to 'information reasonably accessible to the applicant by other means.'

The exemption applies as the information is published and publicly available to view by accessing the Council website, please use the following link:

<https://www.coventry.gov.uk/information-governance/open-data>

Please view the data accessible under the Environmental Services Section This provides all ASB incidents and enforcement action up to February 2024. Please note that due to a change in a recording system this is currently the most up to date data available.

Information is also available at <https://www.coventry.gov.uk/facts-coventry/crime-community-safety>

**2. What hours, on which days of the week, is your Out Of Hours anti-social behaviour reporting hotline currently answered by a representative of the council.**

We do not operate a dedicated out of hours ASB hotline. For ASB relating to Noise pollution you can call Evening: 5pm – 3am Weekend: 9am – 3am

**3. How long, on average, does it take for calls to your Out Of Hours anti-social behaviour hotline to be answered by a representative of the council ?**

We are advising you as per Section 1(1) of the Act that we do not hold this information, This information is not recorded.

The supply of information in response to a FOI/EIR request does not confer an automatic right to re-use the information. You can use any information supplied for the purposes of private study and non-commercial research without requiring further permission. Similarly, information supplied can also be re-used for the purposes of news reporting. An exception to this is photographs. Please contact us if you wish to use the information for any other purpose.

For information, we publish a variety of information such as: [FOI/EIR Disclosure Log](#), [Publication Scheme](#), [Facts about Coventry](#) and [Open Data](#) that you may find of useful if you are looking for information in the future.

If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request – email: [infogov@coventry.gov.uk](mailto:infogov@coventry.gov.uk)

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email [icocasework@ico.org.uk](mailto:icocasework@ico.org.uk).

Please remember to quote the reference number above in your response.

Yours faithfully

**Information Governance**