



## Information Governance Team

Postal Address:  
Coventry City Council  
PO Box 7097  
Coventry  
CV6 9SL

[www.coventry.gov.uk](http://www.coventry.gov.uk)  
E mail: infogov@coventry.gov.uk  
Phone: 024 7697 5408

03 June 2025

Dear Sir/Madam

### **Freedom of Information Act 2000 (FOIA)**

**Request ID: FOI714339343**

Thank you for your request for information relating to Prices paid for homecare services.

You have requested the following information:

**We ask you to provide the information described below, including the prices paid to independent and voluntary sector Homecare Providers for the provision of regulated Homecare services delivered to people aged 65 years and over in their own home during the seven-day Reference Period which includes Monday 14 April 2025.**

**Your attention is drawn to the definitions and interpretation described in sections 2 and 3.**

**The information requested is:**

**(a) The lowest rate per hour paid to any individual Homecare Provider during the Reference Period, expressed in pounds and pence per hour.**

£21.62.

**(b) The highest rate per hour paid to any individual Homecare Provider during the Reference Period, expressed in pounds and pence per hour.**

£24.43.

**(c) The average (“arithmetic mean”) rate per hour paid to all Homecare Providers for all Homecare services purchased during the Reference Period, expressed in pounds and pence per hour.**

£22.58.

**(d) The total hours of Homecare purchased from all Homecare Providers during the Reference Period (i.e. any period of seven consecutive days which includes Monday 14 April 2025).**

11,002 hours.

**(e) The total hours of Homecare purchased from all Homecare Providers during a seven-day period which includes Monday 15 April 2024 (i.e. the figure which provides a like-for-like comparison with item (d), above, for the previous year).**

10,821 hours.

**(f) Your organisation's total spend on Homecare services purchased from all Homecare Providers during the Reference Period.**

£251,450 (Monday 14 April 2025) and £247,306 (Monday 15 April 2024).

**(g) The total number of Homecare Providers that delivered the total hours of Homecare purchased during the Reference Period (as specified in item (d), above).**

16 hours.

**(h) The total number of people aged 65 years and over that received Homecare services from Homecare Providers during the Reference Period.**

849 (Monday 14 April 2025) and 825 (Monday 15 April 2024).

**(i) A brief description of the type of contracts you currently hold with Homecare Providers (i.e. whether they are block contracts, lead provider contracts, framework contracts, spot contracts, etc.).**

In response to Question (i), we confirm we currently have contracts with a variety of framework/legacy/contingency/spot providers, along with short-term block providers. For further information regarding our contracts, please refer to the Contracts Register on the Council website, by using the following link:

<https://www.coventry.gov.uk/downloads/download/1362/contracts-register>

**Questions (a)-(i) refer to Homecare services. Questions (j) and (k) refer to Direct Payments.**

**(j) The 2025-26 rate per hour for a Direct Payment, expressed in pounds and pence per hour. If you have more than one Direct Payment rate per hour, please select the rate paid to a recipient to employ a personal assistant (PA). If you have more than one Direct Payment PA rate per hour, please provide all such rates.**

The Direct Payment rate for a PA for 2025/2026 is £17.60 per hour.

**(k) The total number of adults in receipt of a Direct Payment as of: (I) 1 April 2024 and (II) 1 April 2025 (or dates as close to these as possible).**

April 2024 – 580 adults

April 2025 - 584 adults

The supply of information in response to a FOI request does not confer an automatic right to re-use the information. You can use any information supplied for the purposes of private study and non-commercial research without requiring further permission. Similarly, information supplied can also be re-used for the purposes of news reporting. An exception to this is photographs. Please contact us if you wish to use the information for any other purpose.

For information, we publish a variety of information such as: [FOI/EIR Disclosure Log](#), [Publication Scheme](#), [Facts about Coventry](#) and [Open Data](#) that you may find of useful if you are looking for information in the future.

If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request email: [infogov@coventry.gov.uk](mailto:infogov@coventry.gov.uk)

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email [icocasework@ico.org.uk](mailto:icocasework@ico.org.uk).

Please remember to quote the reference number above in your response.

Yours faithfully

**Information Governance**