



**Information Governance Team**

Postal Address:  
Coventry City Council  
PO Box 7097  
Coventry  
CV6 9SL

[www.coventry.gov.uk](http://www.coventry.gov.uk)

E mail: [infogov@coventry.gov.uk](mailto:infogov@coventry.gov.uk)

Phone: 024 7697 5408

24 July 2025

Dear Sir/Madam

**Freedom of Information Act 2000 (FOIA)  
Request ID: FOI729304444**

Thank you for your request for information relating to Complaints received about second homes..

You have requested the following information:

**Please include the following information for the following financial years, 2023/24 and 2024/25, 2025/26 to date:**

- **The number of complaints received by the council relating to second homes.**
- **If recorded, a breakdown or summary of the types of issues raised in these complaints (e.g. disputes over second home classification, objections to second home premiums, requests for reclassification as sole or main residence, etc.)**
- **Please include any copies of any complaints (with redactions made to ensure confidentiality is maintained).**

In response to your request, we confirm that we do not hold this information and are informing you as per Section 1(1) of the Act. We do not record complaints relating to second homes on our system.

For information, we publish a variety of information such as: [FOI/EIR Disclosure Log](#), [Publication Scheme](#), [Facts about Coventry](#) and [Open Data](#) that you may find of useful if you are looking for information in the future.

If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request – email: [infogov@coventry.gov.uk](mailto:infogov@coventry.gov.uk)

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email [icocasework@ico.org.uk](mailto:icocasework@ico.org.uk).

Please remember to quote the reference number above in your response.

Yours faithfully

**Information Governance**