



**Information Governance Team**

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04 July 2025

Dear Sir/Madam

**Freedom of Information Act 2000 (FOIA)  
Request ID: FOI724014517**

Thank you for your request for information relating to Cloud Infrastructure and Data Storage.

You have requested the following information:

**1. Data Centres and On-Premise Facilities**

**1a. How many data centres, server rooms, or similar on-premise facilities are currently operated or managed by the council?**

We confirm that we currently have one Data Centre which is directly operated and managed by Coventry City Council.

**1b. Please provide a breakdown of each type.**

In response to Question 1b, please refer to our response above.

**2.Data Storage**

**2a. What is the breakdown of the council's data stored across the following environments?**

**Please provide either the percentage or numerical breakdown for each type:**

**- On-premise - 61%**

**- Public cloud 39%**

**- Private cloud Nil**

**- Hybrid (a mix of on-premise and cloud) Nil**

### **3. Cloud Migration**

**3a. Has the council migrated any data or services to the cloud in the past three years?**

Yes.

**3b. If applicable, can you provide a list of systems migrated (e.g., HR, CRM, Finance, etc.)?**

**3c. If applicable, please could you provide the cloud service provider(s) used for each migration?**

In response to Questions 3b and 3c, we confirm the Council under Section 31(3) neither confirms nor denies whether the information you have requested exists or is held by us.

The information you have requested is exempt from disclosure under Section 31(1)(a) and Section 31 (3) of the FOIA Act 2000. Section 31 of the FOIA relates to Law Enforcement and Section 31(3) removes the public authority's duty to confirm or deny whether information is held if to do so would or would be likely to prejudice law enforcement.

It is the Council's view that the confirmation or denial of the possession of information relating to the Council's cyber resilience, would be likely to compromise the Council's information security strategies by giving cyber criminals insight into vulnerabilities which may, or may not, exist.

Section 31(3) is a qualified exemption, as such we have gone on to perform a public interest test in order to assess the public interest arguments for and against declaring whether or not the requested information is held.

#### For Disclosure:

- Confirmation of possession would demonstrate a commitment to transparency with regard to the Council's undertaking and could provide assurance that the council have robust IT infrastructure in place.

#### Against Disclosure:

- Maintaining the integrity and security of the Council's systems.
- Preventing cyber-attacks and similar against the Council systems.

Revealing the information may assist cyber criminal's insight into not only the strengths of the Council's cyber security, but also any potential weaknesses that may exist. This could ultimately result in a future cyber attack. Cyber security measures are in place to protect the integrity of personal and sensitive personal information.

The occurrence of a future cyber attack would prejudice the Council's legal duty to safeguard personal information from loss, theft, inappropriate access or destruction, which is why Section 31 has been employed in this case.

On balance the public interest in maintaining the exemption outweighs that in confirming or denying whether information is held and therefore the Council neither confirms nor denies, whether this

information is held.

However, in order to fulfil our obligation as per Section 16 of the FOIA to advise and assist you, our Contracts Register may provide some further details relating to the systems which we use relating to Cloud Migration. Please use the following link:

<https://www.coventry.gov.uk/contractsregister?acceptCookies=1>

#### **4. Cloud Adoption Policy**

##### **4a. Does the council have a formal cloud adoption policy?**

No.

#### **5. Cloud Data Location Monitoring**

##### **5a. Does the council monitor the physical location of its cloud-hosted data (answer yes or no)?**

No.

##### **5b. If applicable, please can you provide how this is tracked?**

Not applicable.

#### **6. Financial Information on IT Infrastructure**

##### **6a. For the past five years, can you provide the annual spend on your IT Infrastructure?**

Please note that ICT infrastructure has been interpreted to include all ICT department non-pay revenue spend in the requested period:

- Financial year 2020/21 Gross Spend £ 7,008,337
- Financial year 2021/22 Gross Spend £ 7,572,754
- Financial year 2022/23 Gross Spend £ 7,532,848
- Financial year 2023/24 Gross Spend £ 7,635,129
- Financial year 2024/25 Gross Spend £ 9,078,284

##### **6b. If applicable, please provide the breakdown of spend for each year of the last 3 years and for each of the following categories:**

###### **- Hardware (Servers, Computers, Network Devices, Storage Systems)**

Financial year 2022/23 Gross Spend £ 1,575,851

Financial year 2023/24 Gross Spend £ 198,809

Financial year 2024/25 Gross Spend £ 1,872,075

###### **- Software**

Financial year 2022/23 Gross Spend £ 4,441,731

Financial year 2023/24 Gross Spend £ 5,468,808

Financial year 2024/25 Gross Spend £ 6,162,129

###### **- Networks**

Financial year 2022/23 Gross Spend £ 1,366,094

Financial year 2023/24 Gross Spend £ 1,768,530

Financial year 2024/25 Gross Spend £ 931,157

#### **- Data Centres**

Financial year 2022/23 Gross Spend £ 464,029

Financial year 2023/24 Gross Spend £ 528,086

Financial year 2024/25 Gross Spend £ 451,080

#### **- Cloud Infrastructure (IaaS, PaaS, SaaS)**

Financial year 2022/23 Gross Spend £ 34,416

Financial year 2023/24 Gross Spend £ 111,010

Financial year 2024/25 Gross Spend £ 109,403

#### **- Security Systems**

ICT Security department revenue spend:

Financial year 2022/23 Gross Spend £ 284,669

Financial year 2023/24 Gross Spend £ 332,323

Financial year 2024/25 Gross Spend £ 392,040

#### **- IT Service Management**

We confirm this information falls under the exemption(s) in Section 21 of the Freedom of Information Act 2000, which relates to 'information reasonably accessible to the applicant by other means.'

The exemption applies as the information is published and publicly available to view by accessing the Contracts Register on the Council website under "COV Information Technology Service Management (ITSM) Software", please use the following link:

<https://www.coventry.gov.uk/contractsregister>

This exemption is not subject to the public interest test.

#### **- External consultancy for cloud migration or IT modernisation**

We confirm we do not hold this information, and we are informing you as per Section 1(1) of the Act. We do not record the expenditure in the format requested.

The supply of information in response to a FOI request does not confer an automatic right to re-use the information. You can use any information supplied for the purposes of private study and non-commercial research without requiring further permission. Similarly, information supplied can also be re used for the purposes of news reporting. An exception to this is photographs. Please contact us if you wish to use the information for any other purpose.

For information, we publish a variety of information such as: [FOI/EIR Disclosure Log](#), [Publication Scheme](#), [Facts about Coventry](#) and [Open Data](#) that you may find of useful if you are looking for information in the future.

If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request – email: [infogov@coventry.gov.uk](mailto:infogov@coventry.gov.uk)

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email [icocasework@ico.org.uk](mailto:icocasework@ico.org.uk).

Please remember to quote the reference number above in your response.

Yours faithfully

**Information Governance**