



Information Governance Team

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01 August 2025

Dear Sir/Madam

Freedom of Information Act 2000 (FOIA)

Request ID: FOI728697376

Thank you for your request for information relating to Freedom of Information request - Homelessness information.

You have requested the following information:

1. Do you collect data on LGBTQ+ identity from applicants for homelessness services?

Yes.

2. Please can you share a copy of your intake/point of entry form and the questions it asks of applicants when they present as homeless (.pdf / word doc format if possible).

Applicants who are homeless or threatened with homelessness can contact the Housing & Homelessness Team in a number of ways.

The applicant can contact the team by phone and there is a self-referral form on the council website ([https://www.coventry.gov.uk/homelessness advice/risk becoming homeless](https://www.coventry.gov.uk/homelessness%20advice/risk%20becoming%20homeless))

The applicant is then contacted to arrange a full assessment, which is done by a Housing Options Officer either by phone or face to face.

The questions relating to LGBTQ+ identities from the self referral form are:

What is the sex of the main applicant?

* Please indicate the sex of the main applicant

☐ Female

☐ Male

☐ Prefer not to say

☐ Other / don't know

Is your gender the same as the sex you were registered at birth?

* Please indicate the gender of the main applicant

☐ No

☐ Yes

☐ Prefer not to say

Sexual orientation of main applicant

* What is the sexual orientation of the main applicant?

☐ Applicant prefers
not to say

☐ Gay / Lesbian

☐ Heterosexual /
Straight

☐ Other sexual
orientation

☐ Bisexual

Additional household members on the self referral form are asked the question relating to their sex.

When the full assessment is done, the Officer will ask all these questions of all household members.

The questions and the defined responses meet the reporting requirements of H CLIC.

3. Is any specific guidance given to staff around the collection of LGBTQ+ identity data during homelessness application? Please can you share a copy of this guidance or provide a summary?

No.

4. Do any specific policies exist on the collection of LGBTQ+ identity data during homelessness applications? Please can you share a copy of these policies or provide a summary?

No.

The supply of information in response to a FOI/EIR request does not confer an automatic right to re-use the information. You can use any information supplied for the purposes of private study and non commercial research without requiring further permission. Similarly, information supplied can also be re-used for the purposes of news reporting. An exception to this is photographs. Please contact us if you wish to use the information for any other purpose.

For information, we publish a variety of information such as: [FOI/EIR Disclosure Log](#), [Publication Scheme](#), [Facts about Coventry](#) and [Open Data](#) that you may find of useful if you are looking for information in the future.

If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request email: infogov@coventry.gov.uk

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email icocasework@ico.org.uk.

Please remember to quote the reference number above in your response.

Yours faithfully

Information Governance