Coventry City Council

**Information Governance Team**

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03 September 2025

Dear Sir/Madam

**Freedom of Information Act 2000 (FOIA)**
**Request ID: FOI739770243**

Thank you for your request for information relating to Complaints about asylum seekers.

You have requested the following information:

**This is an information request relating to complaints made to the council about asylum seekers in the area.**

**Please include the information for the current financial year, from April 2025 to present**

• **Whether there have been any complaints to the council that mention any of the following words/terms: "asylum seeker", "migrants", "refugees", "immigrants"**
• **If possible, the number of complaints**
• **A copy of each complaint, anonymised to remove any personal information or addresses**

We are advising you as per Section 1(1) of the Act that we do not hold the requested information. Coventry City Council does not record complaints using the specific categories which covers the words/terms used in the request.

For information, we publish a variety of information such as: FOI/EIR Disclosure Log, Publication Scheme, Facts about Coventry and Open Data that you may find of useful if you are looking for information in the future.

If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request email: infogov@coventry.gov.uk

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email  icocasework@ico.org.uk.

Please remember to quote the reference number above in your response.

Yours faithfully


**Information Governance**