



Information Governance Team

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Dear Sir/Madam

Freedom of Information Act 2000 (FOIA)

Request ID: FOI736780653

Thank you for your request for information relating to Complaints about Christmas decorations.

You have requested the following information:

For each of the last five calendar years (1st January 2019 - 31st December 2024):

- 1. How many complaints did your council receive about Christmas decorations/lights on/in domestic properties (for example, too big/loud/flashy)?**
- 2. How many complaints did your council receive about Christmas decorations/lights on/in commercial properties?**
- 3. For Q1 and Q2, what were the most common complaints?**
- 4. In relation to Q1 and 2, which post codes/streets received the most complaints?**
- 5. How many enforcement notices were issued as a result of complaints received in Q1 and Q2.**

We are advising you as per Section 1(1) of the Act that we do not hold this information. We do not hold a specific category for recording complaints about Christmas lights.

For information, we publish a variety of information such as: [FOI/EIR Disclosure Log](#), [Publication Scheme](#), [Facts about Coventry](#) and [Open Data](#) that you may find of useful if you are looking for information in the future.

If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request email: infogov@coventry.gov.uk

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email icocasework@ico.org.uk.

Please remember to quote the reference number above in your response.

Yours faithfully

Information Governance