



Information Governance Team

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Dear Sir/Madam

**Freedom of Information Act 2000 (FOIA)
Request ID: FOI746479229**

Thank you for your request for information relating to Pothole Compensation Claims.

You have requested the following information:

- 1. The total number of pothole compensation claims received for each of the financial years 2021/22, 2022/23, 2023/24, 2024/25 and 2025/26 (to date).**
- 2. The total number of pothole compensation claims resolved for each of the financial years 2021/22, 2022/23, 2023/24, 2024/25 and 2025/26 (to date). And of those resolved, please specify how many were successful (ie. resulted in a payment), and how many were rejected.**
- 3. For the same time period, please provide:**
 - 1. The total amount paid out in compensation each financial year**
 - 2. The highest single payout made each financial year**

See table below.

Year	2020	2021	2022	2023	2024	2025
Number of Claims	48	92	32	113	43	26
Number of Paid Claims	18	63	15	69	25	11
Highest single payout	£5,206.56	£7,353.23	£1,981.61	£7,538.94	£3,693.30	£1,207.07
Total Paid	£8,212.66	£28,052.43	£3,709.99	£42,100.30	£12,818.96	£5,903.11

- 3. The total legal costs incurred by the council each financial year in relation to pothole compensation claims, including costs associated with in-house legal teams, external solicitors, barristers, or private legal firms.**

In respect of Question 3, we do not record total legal costs incurred by the council each financial year in relation to pothole compensation claims, including costs associated with in house legal teams, external solicitors, barristers, or private legal firms. We are therefore advising you as per Section 1(1) of the Act.

The supply of information in response to a FOI/EIR request does not confer an automatic right to re use the information. You can use any information supplied for the purposes of private study and non-commercial research without requiring further permission. Similarly, information supplied can also be re used for the purposes of news reporting. An exception to this is photographs. Please contact us if you wish to use the information for any other purpose.

For information, we publish a variety of information such as: [FOI/EIR Disclosure Log](#), [Publication Scheme](#), [Facts about Coventry](#) and [Open Data](#) that you may find of useful if you are looking for information in the future.

If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request – email: infogov@coventry.gov.uk

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email icocasework@ico.org.uk.

Please remember to quote the reference number above in your response.

Yours faithfully

Information Governance