



Information Governance Team

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Dear Sir/Madam

Freedom of Information Act 2000 (FOIA)

Request ID: FOI747857288

Thank you for your request for information relating to Taxi & PHV Training Requirements.

You have requested the following information:

I am writing to you under the Freedom of Information Act 2000 to request the following recorded information relating to the training requirements for licensed taxi and private hire vehicle (PHV) drivers within your authority.

For the purposes of this request, please include both Hackney carriage (taxi) and private hire vehicle (PHV) drivers, where data is available.

Please provide, where held, the following information:

1. The total number of licensed taxi and PHV drivers registered with your authority in each of the past five financial years (2019/20 to 2023/24 inclusive).

a) If possible, please provide a breakdown of driver numbers by licence type (e.g. Hackney carriage, PHV, dual badge) for each year.

2019

HCD - 228

PHD 37

2020

HCD – 13

PHD 48

2021

HCD – 72

PHD 36

2022

HCD – 211

PHD 106

2023

HCD – 47

PHD 150

2. Whether your authority currently requires licensed taxi and/or PHV drivers to complete safeguarding training as part of their initial licence application and/or renewal.

a) Is this training delivered face-to-face, online, or both.

Both taxi and PHV drivers are required to complete yearly license training for three years before their license is renewed. This training is undertaken both face-to-face and online.

3. Whether your authority currently requires licensed taxi and/or PHV drivers to complete disability awareness training as part of their initial licence application and/or renewal.

a) Is this training delivered face-to-face, online, or both.

4. The total number of drivers who completed each type of training (safeguarding and/or disability awareness) in each of the past five financial years (2019/20 to 2023/24 inclusive).

In response to Questions 3 and 4, we refer you to our response to Question 2.

5. The total annual spend by your authority on driver safeguarding and/or disability awareness training (if applicable) in each of the past five financial years. If training is paid for directly by drivers, please confirm this.

The initial training costs a total of £115 for a full day of training. The yearly refresher training which drivers complete over three years costs £60.

6. If safeguarding or disability training is required, how frequently must drivers repeat or renew this training (e.g. every three years, one-off only, at each renewal)?

In response to Question 6, we refer you to our response to Question 2.

7. Does your authority maintain a central record of completed driver training (safeguarding/disability), or are drivers required to submit their own evidence?

Yes.

8. Is your authority's current taxi/PHV driver training policy or guidance publicly available online? If so, please provide a link or URL.

Yes. Our training policy is available for you to access via the following link:

9. Does your authority provide any support or alternatives for drivers with low digital literacy, disabilities, or other accessibility needs when completing mandatory training?

We confirm this is assessed on an individual basis and if required, officers can adapt as necessary.

The supply of information in response to a FOI request does not confer an automatic right to re-use the information. You can use any information supplied for the purposes of private study and non commercial research without requiring further permission. Similarly, information supplied can also be re-used for the purposes of news reporting. An exception to this is photographs. Please contact us if you wish to use the information for any other purpose.

For information, we publish a variety of information such as: [FOI/EIR Disclosure Log](#), [Publication Scheme](#), [Facts about Coventry](#) and [Open Data](#) that you may find of useful if you are looking for information in the future.

If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request email: infogov@coventry.gov.uk

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email icocasework@ico.org.uk.

Please remember to quote the reference number above in your response.

Yours faithfully

Information Governance