



**Information Governance Team**

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Dear Sir/Madam

**Freedom of Information Act 2000 (FOIA)  
Request ID: FOI746626531**

Thank you for your request for information relating to Private contractors hired to undertake pothole repair work.

You have requested the following information:

**Please provide the following information for each of the financial years 2021/22, 2022/23, 2023/24, 2024/25 and 2025/26 (to date)**

**1. Private Contractors Used:**

**a. Which private contractors or service providers has the council engaged to carry out pothole repair work during each of the above financial years? Please list all contractors used in each financial year.**

2021/22: AMT Projects Construction Ltd

2022/23: Cashelton Construction

2023/24: Cashelton Construction

2024/25: JD Construction Ltd

2025/26 (to date): JD Construction Ltd

**b. How much has the council paid to each of these contractors for pothole repair services in each of the same financial years?**

The information you requested falls under the exemption(s) in Section 21 of the Freedom of Information Act 2000, which relates to 'information reasonably accessible to the applicant by other means.'

The exemption applies as the information is published and publicly available to view by accessing the Council website, please use the following link:

[https://www.coventry.gov.uk/downloads/download/818/spending\\_over\\_500](https://www.coventry.gov.uk/downloads/download/818/spending_over_500)

**c. For each contractor listed:**

**i. Does (or did) the private contractor subcontract any part of the pothole repair work to third parties? If so, please provide the names of any subcontractors involved and if held, the total amount they were paid for the work in each financial year.**

AMT Construction sub-contracted works to Cashelton Construction and JD Construction during the term they were the contractor on the framework. Our contract during this term was with AMT, all payments were made to AMT. We are not involved with sub-contractor payments so are unable to provide any information in this regard.

**2. Key Performance Indicators (KPIs):**

**Please note: This section refers only to the main contractors hired by the council, not their subcontractors.**

**a. What Key Performance Indicators (KPIs) are included in the contracts or agreements with these private service providers regarding pothole repair performance (e.g. response times, repair durability, inspection pass rates)?**

KPI's were not used or recorded on this framework until the framework was renewed in 3/6/2024. The KPI performance is published and available to view online on the authorities List of Contractors.

**b. For each financial year, please indicate whether each contractor met, partially met or failed to meet these KPIs.**

2021/22 – Not applicable

2022/23 – Not applicable

2023/24 – Not applicable

2024/25 - Met

2025/26 (to date) - Met

**3. Auditing and Quality Control:**

**Please note: This section refers only to the main contractors hired by the council, not their subcontractors**

**a. Does the council audit or inspect pothole repair work completed by their private contractors? If so, please provide details of the process (e.g. frequency of checks, who conducts them, what criteria are used).**

Completion photos are provided when defects have been repaired and are available for the Supervisor to inspect. The Supervisor will also carry out random spot checks in the region of 20% of the repairs. All roads are also subject to routine inspections by Highways Inspectors who will record and raise any failed repairs.

**b. Please also provide the outcomes of these audits for each of the above financial years and whether there were any financial penalties, contract deductions, ended contracts, warnings or performance improvement plans issued as a result of a failed inspection.**

Outcomes of spot checks are not recorded and there have been no financial penalties, contract deductions, ended contracts, warnings or performance improvement plans issues as a result of these checks.

The supply of information in response to a FOI/EIR request does not confer an automatic right to re-use the information. You can use any information supplied for the purposes of private study and non-commercial research without requiring further permission. Similarly, information supplied can also be re-used for the purposes of news reporting. An exception to this is photographs. Please contact us if you wish to use the information for any other purpose.

For information, we publish a variety of information such as: [FOI/EIR Disclosure Log](#), [Publication Scheme](#), [Facts about Coventry](#) and [Open Data](#) that you may find of useful if you are looking for information in the future.

If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request – email: [infogov@coventry.gov.uk](mailto:infogov@coventry.gov.uk)

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email [icocasework@ico.org.uk](mailto:icocasework@ico.org.uk).

Please remember to quote the reference number above in your response.

Yours faithfully

**Information Governance**