



Information Governance Team

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Dear Sir/Madam

Freedom of Information Act 2000 (FOIA)

Request ID: FOI758874389

Thank you for your request for information relating to S12 Solutions Ltd or Vital Hub UK Contract.

You have requested the following information:

Please could you confirm whether your organisation, Coventry City Council, currently holds a contract or agreement with S12 Solutions Ltd or Vital Hub UK for any services or systems provided by the company relating to S12 or Mental Health Act administration, or has written plans to enter into one.

If such a contract or plans exists, please provide the following details:

1. Confirmation of contract - does your organisation currently have a contract, licence, agreement or any other commercial relationship with S12 Solutions Ltd or Vital Hub UK?

We confirm that we have no knowledge of any current or past contracts with any of the suppliers referenced in your request above.

2. Procurement details - how was the contract/s procured (e.g. open tender, framework agreement, direct award under a waiver etc)?

3. Contract duration - what is the start and end date of the current contract/s?

4. Renewal or extension plans - are there any recorded plans to procure, renew, extend, or retender the contract? If so, please provide details of any proposed procurement timeline, including expiry or re-tender dates if known.

5. Services provided - what specific services or systems are included under the contract/s?

6. Current provision of services - what are the most recently recorded realised benefits of

any services you have in place, and what is the most recently recorded level of uptake across professional groups?

7. Contract value - what was the total contract value at point of award and what is the current total contract value, including any variations, extensions or changes since the original award?

8. If the contract has previously been extended can you confirm the procurement process that was administered. If the contract was renewed by direct award without evaluating other options and pricing through a competitive process please outline the rationale for doing so in the context of the new UK Procurement Act 2023 .

9. If you are an ICB and do not hold a contract but have written information about such a contract held by one of the bodies you commission, please provide details as such.

In response to Questions 2 to 9, we confirm the response is not applicable.

The supply of information in response to a FOI request does not confer an automatic right to re-use the information. You can use any information supplied for the purposes of private study and non-commercial research without requiring further permission. Similarly, information supplied can also be re-used for the purposes of news reporting. An exception to this is photographs. Please contact us if you wish to use the information for any other purpose.

For information, we publish a variety of information such as: [FOI/EIR Disclosure Log](#), [Publication Scheme](#), [Facts about Coventry](#) and [Open Data](#) that you may find of useful if you are looking for information in the future.

If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request – email: infogov@coventry.gov.uk

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email icocasework@ico.org.uk.

Please remember to quote the reference number above in your response.

Yours faithfully

Information Governance