



Information Governance Team

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Dear Sir/Madam

Freedom of Information Act 2000 (FOIA)

Request ID: FOI755716444

Thank you for your request for information relating to Library Card Supplier and LMS.

You have requested the following information:

Request 1

Under the Freedom of Information Act 2000, please provide details of the supplier responsible for producing or supplying library membership cards for your libraries. Specifically:

1. The supplier or manufacturer's name.

Last purchase was made via Spectrum Plastics.

2. The contract start and end dates.

Not applicable. No contract as we make ad hoc purchases.

Request 2

Under the Freedom of Information Act 2000, I would like to request the following information about your library services:

• The name of the current Library Management System (LMS) in use.

Axiell Spark.

• The contract start and end dates for this system

01/04/23 to 31/03/33.

• Whether the LMS is hosted on-premise or cloud-based

Cloud hosted system.

The supply of information in response to a FOI/EIR request does not confer an automatic right to

re-use the information. You can use any information supplied for the purposes of private study and non-commercial research without requiring further permission. Similarly, information supplied can also be re-used for the purposes of news reporting. An exception to this is photographs. Please contact us if you wish to use the information for any other purpose.

For information, we publish a variety of information such as: [FOI/EIR Disclosure Log](#), [Publication Scheme](#), [Facts about Coventry](#) and [Open Data](#) that you may find of useful if you are looking for information in the future.

If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request – email: infogov@coventry.gov.uk

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email icocasework@ico.org.uk.

Please remember to quote the reference number above in your response.

Yours faithfully

Information Governance