



Information Governance Team

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Dear Sir/Madam

Freedom of Information Act 2000 (FOIA)

Request ID: FOI755811880

Thank you for your request for information relating to Pothole-related compensation claims.

You have requested the following information:

Please could you provide the following information regarding pothole-related compensation claims made against your council in the last two calendar years (2023, 2024 and 2025):

- 1. The total number of compensation claims submitted by motorists for vehicle damage caused by potholes.**
- 2. The individual claim amounts submitted (or, if redacting is required, the range of claim values e.g. £0–£100, £101–£250, etc.).**
- 3. Whether each claim was successful, rejected, or is still pending.**
- 4. The total amount of compensation paid out by the council for pothole-related claims in each year.**

If available within the cost and time limits, please provide the data broken down by calendar year (2023, 2024 and 2025).

Please see the table below.

#	Question	01 Jan 2023 to 31 Dec 2023	01 Jan 2024 to 31 Dec 2024	01 Jan 2025 to 01 Nov 2025
1	The total number of compensation claims submitted by motorists for vehicle damage caused by potholes.	119	46	30
2	The individual claim amounts submitted (or, if redacting is required, the range of claim values e.g. £0–£100, £101–£250, etc.).	See below	See below	See below
	£1 - 100	5	2	2
	£101 - 200	19	7	7
	£201 – 300	6	5	2
	£301 – 400	7	3	1
	£401 – 500	7	4	2
	£501 – 600	5	2	0
	£601 – 700	5	0	1
	£701 – 800	1	0	1
	Over £801	12	4	3
3	Whether each claim was successful, rejected, or is still pending.	49 rejected 67 settled 3 remain open	19 rejected 27 settled	7 rejected 19 settled 4 remain open
4	The total amount of compensation paid out by the council for pothole-related claims in each year.	£52,162.90	£13,611.60	£7,762.21

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If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request – email: infogov@coventry.gov.uk

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email icocasework@ico.org.uk.

Please remember to quote the reference number above in your response.

Yours faithfully

Information Governance