



Information Governance Team

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Dear Sir/Madam

**Freedom of Information Act 2000 (FOIA)
Request ID: FOI758012269**

Thank you for your request for information relating to Refuse worker assaults.

You have requested the following information:

For the purposes of this request, “refuse collectors” includes any staff involved in waste collection and associated roles, such as bin operatives, loaders, drivers, street cleansing staff, and other relevant operational roles.

If there is a risk of going over the cost threshold, please disregard 2022/23 for questions 3 and 4. If this remains, please disregard 2023/24 also.

- 1. The number of assaults reported on refuse collectors working for or on behalf of the council (including fully employed staff and contractors) in the financial years 2022/23, 2023/24, and 2024/25. Please provide a breakdown by year and by type of assault (physical or verbal).**
- 2. Of these assaults, how many resulted in reported injuries?**
- 3. The total number of refuse collectors who were injured, regardless of cause, in 2022/23, 2023/24, and 2024/25.**

For Questions 1, 2 and 3, please see the table below.

Year / Period	Verbal	Physical	Injuries	No Employees Injured
2022-23	19	8	1 - Bruise /Swelling	1
2023-24	10	3	No Injuries	0
2024-25	2	2	1 - Cut /Puncture 1 - Bruise /Swelling	2

4. The total amount the council has paid in compensation to refuse collectors for injuries sustained in 2022/23, 2023/24, and 2024/25.

For Question 4, see below:

2022 (01 Jan 2022 to 31 Dec 2022): Nil

2023 (01 Jan 2023 to 31 Dec 2023): One

2024 (01 Jan 2024 to 31 Dec 2024): Nil

2025 (01 Jan 2025 to 11 Nov 2025): Nil

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If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request – email: infogov@coventry.gov.uk

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email icocasework@ico.org.uk.

Please remember to quote the reference number above in your response.

Yours faithfully

Information Governance