



Information Governance Team

Postal Address:
Coventry City Council
PO Box 7097
Coventry
CV6 9SL

www.coventry.gov.uk

E-mail: infogov@coventry.gov.uk

Phone: 024 7697 5408

12 November 2025

Dear Sir/Madam

**Freedom of Information Act 2000 (FOIA)
Request ID: FOI757708147**

Thank you for your request for information relating to Pothole repairs.

You have requested the following information:

Please could you provide the following information for the financial year 1 April 2024 and 31 March 2025 and the financial year 1 April 2025 to the most current available data
1. The number of pothole repairs your council carried out

Please note the below figures are for the number of carriageway pothole jobs completed, not the number of carriageway potholes repaired, as each job may have multiple potholes on it. Please note that we are unable to provide the number of individual potholes without performing a manual trawl on each job which we estimate will exceed the cost limit of £450 specified in the Freedom of Information and Data Protection (Appropriate Limit and Fees) Regulations 2004 (FOIA Section 12 exemption)

1st April 2024 – 31st March 2025: 2,541 jobs
1st April 2025 – 31st October 2025: 1,470 jobs

2. Of those, the number of pothole repairs that required re-addressing or re-fixing following the initial repair (e.g. because the first repair failed or did not last).

We do not hold this information and are advising you as per Section 1(1) of the Act. We do not record the position of defects to a precise enough level of accuracy to be able to provide this information, for example, defects can appear adjacent to or even touching a previously repaired defect but this is not classed as a repeat visit for the same defect. We do not record instances

where we have repaired the exact same pothole more than once.

3. The number of motorists who have lodged a complaint about a pothole and requested compensation.

4. The number of people who have received a payout for pothole compensation.

5. The total amount paid by the council for pothole compensation.

The information you requested falls under the exemption(s) in Section 21 of the Freedom of Information Act 2000, which relates to 'information reasonably accessible to the applicant by other means.'

The exemption applies as the information is published and publicly available to view by accessing the Council website, please use the following link:

<https://www.coventry.gov.uk/downloads/file/45808/foi746479229>

The supply of information in response to a FOI/EIR request does not confer an automatic right to re-use the information. You can use any information supplied for the purposes of private study and non-commercial research without requiring further permission. Similarly, information supplied can also be re-used for the purposes of news reporting. An exception to this is photographs. Please contact us if you wish to use the information for any other purpose.

For information, we publish a variety of information such as: [FOI/EIR Disclosure Log](#), [Publication Scheme](#), [Facts about Coventry](#) and [Open Data](#) that you may find of useful if you are looking for information in the future.

If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request – email: infogov@coventry.gov.uk

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email icocasework@ico.org.uk.

Please remember to quote the reference number above in your response.

Yours faithfully

Information Governance