



Information Governance Team

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Dear Sir/Madam

**Freedom of Information Act 2000 (FOIA)
Request ID: FOI758560936**

Thank you for your request for information relating to Pothole Numbers and Repairs Data.

You have requested the following information:

For calendar years 2023 and 2024 (and 2025 to date where available):

1. Please provide the total number of potholes reported from all sources, broken down by:

i) Source (e.g., public reports via portal/app, council inspections).

Please note we are unable to breakdown how many carriageway pothole jobs were raised as a result of being reported by the public and how many were raised from inspections as this information is not available. We have provided details below for both number of enquiries received from the public and for the number of jobs raised by inspectors (which includes those reported by the public and those from inspections).

Number of Carriageway pothole enquiries received

Please note the below figures are for the number of carriageway pothole enquiries received (not the number of potholes reported,) as each enquiry may have multiple potholes on it. Not all potholes reported by members of the public will result in jobs being raised for repair (as not all of the defects reported will be at intervention level).

	2023	2024	2025
January	234	218	195
February	129	331	299
March	432	294	308
April	477	208	193
May	350	204	121
June	164	95	85
July	93	98	100
August	125	86	67
September	96	60	88
October	94	137	63
November	105	55	-
December	118	79	-

ii) Month (or quarter if monthly unavailable).

Number of Carriageway pothole jobs raised

Please note the below figures are for the number of carriageway pothole jobs raised (both from reports from members of the public and from inspections), not the number of carriageway potholes reported, as each job may have multiple potholes on it. We are unable to provide the number of potholes reported on each job will need with manual analysis under 18 hours.

	2023	2024	2025
January	306	239	288
February	223	264	300
March	322	264	191
April	391	357	281
May	295	299	201
June	244	168	136
July	216	210	199
August	216	151	135
September	146	161	167
October	108	267	142
November	157	190	-
December	106	161	-

2. Please provide the total number of potholes repaired, including:

i) Type (e.g., temporary patches vs. permanent resurfacing).

As per the response to Question 1, please note the below figures are for the number of carriageway pothole jobs completed (both temporary and permanent repairs), not the number of carriageway potholes repaired, as each job may have multiple potholes on it.

	2023	2024	2025
January	189	243	248
February	160	224	224
March	189	480	190
April	139	289	315
May	229	224	295
June	245	253	191
July	138	212	72
August	149	160	179
September	151	216	251
October	190	231	167
November	218	138	-
December	155	156	-

Please see below for the number of jobs completed for temporary carriageway pothole repairs only, based on what they were raised as. We are unable to provide the number of jobs actually completed as temporary repairs as this would require manual analysis of the notes on each of the above jobs (this would exceed the FOIA cost of compliance of 18 hours).

Please also note the below figures are for the number jobs completed, not the number of potholes, as each job may have multiple potholes on it.

	2023	2024	2025
January	54	59	35
February	21	34	32
March	43	29	15
April	26	39	33
May	31	33	45
June	23	34	23
July	24	41	11
August	21	20	19
September	16	45	43
October	19	44	20
November	28	23	-
December	26	8	-

ii) Average resolution time from report to repair (days).

Please note the figures below are for the average number of calendar days it has taken to complete carriageway pothole jobs from when the job was raised (not from when the defects were reported as this is the information we hold). It also includes jobs raised from routine inspections as well as defects that were reported to us as we are unable to split these out.

The figures are for the average number of calendar days it has taken to complete jobs, not average number of calendar days taken to repair each pothole as each job may have multiple potholes on it.

	Average number of calendar days taken to complete a CW pothole job
2023	76 days
2024	62 days
2025 (to 31.10.25)	30 days

3. Please provide the total expenditure on pothole repairs/related highway defects in spreadsheet/table format.

If the term 'pothole' is not recognised by your local authority please substitute for 'highway defects' or other equivalent measure.

2023-24: 1,759,281

2024-25: 1,707,178

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If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request – email: infogov@coventry.gov.uk

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email icocasework@ico.org.uk.

Please remember to quote the reference number above in your response.

Yours faithfully

Information Governance