



**Information Governance Team**

Postal Address:  
Coventry City Council  
PO Box 7097  
Coventry  
CV6 9SL

[www.coventry.gov.uk](http://www.coventry.gov.uk)

E-mail: [infogov@coventry.gov.uk](mailto:infogov@coventry.gov.uk)

Phone: 024 7697 5408

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Dear Sir/Madam

**Freedom of Information Act 2000 (FOIA)**

**Request ID: FOI772126605**

Thank you for your request for information relating to Non-Surgical Cosmetic Procedure Complaints & Enforcement.

You have requested the following information:

**I request the following recorded information held by your Trading Standards department for the period covering the three most recent complete financial years (2023/24, 2024/25) and the current year to date:**

- Total Number of Complaints:** The total number of consumer complaints received that relate to non-surgical cosmetic procedures including:
  - dermal fillers**
  - anti-wrinkle injections (botulinum toxin), broken down by year.**

Coventry City Council have not received any complaints that relate to the above.

- Enforcement Actions:** The total number of enforcement actions (e.g., warnings, seizures, or successful prosecutions) taken against practitioners or businesses related to the illegal use, sale, or supply of unlicensed cosmetic products, including botulinum toxin and/or dermal fillers.

There have been no enforcement actions undertaken or products seized with regards to illegal/unlicensed cosmetic products by Trading Standards.

- Seized Products:** If possible, please provide a description of the illegal/unlicensed cosmetic products seized (e.g., unlicensed dermal filler, counterfeit botulinum toxin)

Nil.

The supply of information in response to a FOI/EIR request does not confer an automatic right to re-use the information. You can use any information supplied for the purposes of private study and non-commercial research without requiring further permission. Similarly, information supplied can also be re-used for the purposes of news reporting. An exception to this is photographs. Please contact us if you wish to use the information for any other purpose.

For information, we publish a variety of information such as: [FOI/EIR Disclosure Log](#), [Publication Scheme](#), [Facts about Coventry](#) and [Open Data](#) that you may find of useful if you are looking for information in the future.

If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request – email: [infogov@coventry.gov.uk](mailto:infogov@coventry.gov.uk)

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email [icocasework@ico.org.uk](mailto:icocasework@ico.org.uk).

Please remember to quote the reference number above in your response.

Yours faithfully

**Information Governance**