



Information Governance Team

Postal Address:
Coventry City Council
PO Box 7097
Coventry
CV6 9SL

www.coventry.gov.uk

E-mail: infogov@coventry.gov.uk

Phone: 024 7697 5408

11 December 2025

Dear Sir/Madam

**Freedom of Information Act 2000 (FOIA)
Request ID: FOI768153357**

Thank you for your request for information relating to Council Tax Debt Enforcement Figures 2022–2025.

You have requested the following information:

I would like to request the following information for the years 2022, 2023, 2024 and 2025 to date, on the collection of council tax arrears.

Clarification - Provide data by council tax financial year (1st April – 31st March).

1. The number of liability orders granted for council tax debt.

Period: Number:

01/04/22 – 31/03/23: 21,411

01/04/23 – 31/03/24: 20,780

01/04/24 – 31/03/25: 23,523

01/04/25 – to date: 18,883

2. The number of council tax enforcement notices sent by the council.

Nil.

3. The number of council tax enforcement notices sent by external organisations on behalf of the council.

We confirm that we do not hold this information and are advising you as per Section 1(1) of the

Act. The Council holds contracts with Equita and Newlyn for enforcement activities and they will hold this information.

4. The number of people/council tax accounts visited by an Enforcement Agent employed by the council.

Not applicable.

5. The number of people/council tax accounts visited by an Enforcement Agent employed by an external organisation.

See response to Question 3 above.

6. The number of accounts successfully settled ie. accounts where debts were paid off or a payment plan was set up, after a visit by an Enforcement Agent employed by the council.

See response to Question 3 above.

7. The number of accounts successfully settled ie. accounts where debts were paid off or a payment plan was set up, after a visit by an Enforcement Agent employed by an external organisation.

See response to Question 3 above.

8. The number of accounts where goods were sold to settle the debt.

See response to Question 3 above.

9. The total monetary value of on door payment collections by Enforcement Agents employed by the council.

See response to Question 3 above.

10. The total monetary value of on door payment collections by Enforcement agents employed by an external organisation.

See response to Question 3 above.

The supply of information in response to a FOI/EIR request does not confer an automatic right to re-use the information. You can use any information supplied for the purposes of private study and non-commercial research without requiring further permission. Similarly, information supplied can also be re-used for the purposes of news reporting. An exception to this is photographs. Please contact us if you wish to use the information for any other purpose.

For information, we publish a variety of information such as: [FOI/EIR Disclosure Log](#), [Publication Scheme](#), [Facts about Coventry](#) and [Open Data](#) that you may find of useful if you are looking for information in the future.

If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to

your original request – email: infogov@coventry.gov.uk

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email icocasework@ico.org.uk.

Please remember to quote the reference number above in your response.

Yours faithfully

Information Governance