



**Information Governance Team**

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02 January 2026

Dear Sir/Madam

**Freedom of Information Act 2000 (FOIA)  
Request ID: FOI771927155**

Thank you for your request for information relating to Pest control services.

You have requested the following information:

**Please note that I rephrased the initial request. The rephrased request was sent on 8 December and reads**

**Please provide the following information for the period 1 April 2020 to 31 March 2025, broken down by financial year:**

**1) Total gross expenditure by the council on pest control usage at all buildings and land that the council controls, including but not limited to parks, schools, council housing, council buildings, public bus stations, etc. This includes both in-house provision and external/contracted services.**

We do not hold this information and are advising you as per Section 1(1) of the Act. We do not record this information separately.

**2) If any services are contracted out, please provide the supplier name(s) and the contract value(s).**

Not applicable. We confirm that no services are contracted out.

**3) The number of call-outs/treatments by species category (e.g. rats, mice, pigeons, gulls, foxes, grey squirrels, wasps, bedbugs, cockroaches—please use your own categories if recorded differently).**

2021

Rats: 2,878

Bed Bugs: 66

Cockroaches: 55

Mice: 87

We do not treat Pigeons, Foxes, Gulls.

2022

Rats: 2,437

Bed Bugs: 134

Cockroaches: 69

Mice: 102

We do not treat Pigeons, Foxes, Gulls.

2023

Rats: 2,345

Bed Bugs: 203

Cockroaches: 129

Mice: 101

We do not treat Pigeons, Foxes, Gulls.

2024

We do not hold this information and are advising you as per Section 1(1) of the Act. Due to a change in our recording software this information is not available.

2025

Rats 1604

Bed Bugs 170

Cockroaches 88

Mice 45

We don't treat Pigeons, Foxes, Gulls

**4) For any lethal control commissioned or carried out by the council, the number of animals (e.g. rats, mice, pigeons, gulls, foxes, grey squirrels, wasps, bedbugs, cockroaches) killed by species and, where recorded, the method used (e.g. trapping, poisoning, shooting).**

We do not hold part of the requested information and are advising you as per Section 1(1) of the Act. Numbers are unavailable.

Methods:

Rats Remove the cause, Poison, or trap

Mice – Poison or trap

Bed Bugs Insecticide

Cockroaches - Insecticide

**5) A copy of any policy, guidance, or standard operating procedure relating to the council's pest control service or contractors. For the control of rats and mice the City Council follows the guidance provided by DEFRA, Stewardship, CRRU**

Please see attached document.

The supply of information in response to a FOI/EIR request does not confer an automatic right to re use the information. You can use any information supplied for the purposes of private study and non-commercial research without requiring further permission. Similarly, information supplied can also be re used for the purposes of news reporting. An exception to this is photographs. Please contact us if you wish to use the information for any other purpose.

For information, we publish a variety of information such as: [FOI/EIR Disclosure Log](#), [Publication Scheme](#), [Facts about Coventry](#) and [Open Data](#) that you may find of useful if you are looking for information in the future.

If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request – email: [infogov@coventry.gov.uk](mailto:infogov@coventry.gov.uk)

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email [icocasework@ico.org.uk](mailto:icocasework@ico.org.uk).

Please remember to quote the reference number above in your response.

Yours faithfully

**Information Governance**