



Information Governance Team

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Dear Sir/Madam

**Freedom of Information Act 2000 (FOIA)
Request ID: FOI774814182**

Thank you for your request for information relating to Care Homes Finance Data.

You have requested the following information:

I would like to request the following information regarding placements and spending for older person's domiciliary care services. When referring to "individuals" and/or "older persons", I am specifically referencing individuals aged 65 years old and older.

"Domiciliary care" means care and support services provided to individuals in their own homes (including personal care and support with activities of daily living) and delivered by home care providers or personal assistants. It excludes residential and nursing care in care homes and day centre only services.

"State funded" refers to care and support where the local authority contributes to the cost of an individual's domiciliary care package following a Care Act assessment and financial assessment. This includes packages that are fully funded by the local authority, and part funded by the local authority with client contributions under the authority's charging policy.

"Direct payments" are monetary payments made by the local authority to, or on behalf of, an individual who has been assessed as eligible for care and support, so that the individual (or their representative) can arrange and purchase their own domiciliary care services instead of the local authority commissioning those services directly.

"Visiting care" means domiciliary care provided through scheduled visits to an individual's own home, typically for short, time limited calls (for example, 15–60 minutes) delivered one

or more times per day or week, rather than on an overnight or continuous basis. Visiting care includes personal care and support with daily living but does not involve a carer residing in the service user's home.

“Live in care” means a form of domiciliary care where a paid carer resides in the service user's own home for an extended period (for example, on a 24 hour or block week basis) to provide ongoing care and support. The carer's presence is continuous, although specific hours of active care and agreed rest breaks may be defined separately within the package.

1. Who within the Local Authority, has the commissioning responsibility for domiciliary care placements? Please provide their:

- a. Name Edward Njuguna
- b. Job title Commissioning Manager
- c. Telephone number 02476972590
- d. Email address Edward.Njuguna@coventry.gov.uk

2. Please provide the following information regarding individuals aged 65+ receiving state-funding for domiciliary care services for the following financial years, 2020/21, 2021/22, 2022/23, 2023/24, 2024/25:

- a. Total number of individuals receiving state-funded care
- b. Average number of hours of state-funded care received
- c. Total gross expenditure by the local authority on domiciliary home care
- d. The new of new individuals receiving state-funded care each year

See attached spreadsheet.

For 2c, the information you requested falls under the exemption(s) in Section 21 of the Freedom of Information Act 2000, which relates to ‘information reasonably accessible to the applicant by other means.’

The exemption applies as the information is published and publicly available to view by accessing the NHS website, please use the following link:

Gross expenditure is published on the ASCFR pages of the NHS Digital and DHSC websites -

<https://digital.nhs.uk/data-and-information/publications/statistical/adult-social-care-activity-and-finance-report>

<https://www.gov.uk/government/statistics/adult-social-care-finance-report-england-2024-to-2025/adult-social-care-finance-report-england-2024-to-2025>

3. Please provide the following information regarding individuals aged 65+ receiving state-funding for domiciliary care services for the following financial years, 2020/21, 2021/22, 2022/23, 2023/24, 2024/25:

- a. Total number of hour commissioned for visiting care
- b. Total number of hour commissioned for live-in care

See attached spreadsheet.

4. Please provide the following information regarding individuals aged 65+ receiving direct payments for domiciliary care services for the following financial years, 2020/21, 2021/22, 2022/23, 2023/24, 2024/25:

a. Total number of individuals receiving direct payments from the LA for domiciliary home care

b. Total gross expenditure by the local authority on direct payments for domiciliary home care

See below for how many individuals over the age of 65 had a DP between 2020 – 2025/26

2020/2021: 329

2021/2022: 327

2022/2023: 329

2023/2024: 304

2024/2025: 318

2025/2026: 253

With regards to Question 4d, we are advising you as per Section 1(1) of that Act that we do not hold this information. We do not record this information.

5. Please provide the number of individuals aged 65+ for whom the local authority has arranged domiciliary (home) care services where the individual is self funding (i.e. their capital/income is above the Care Act financial thresholds and they are paying the full or near full cost of their care) and the local authority's role is to arrange or commission the domiciliary care on the person's behalf (including where an arrangement or admin fee is charged).

a. Total number of individuals for whom the local authority has arranged domiciliary (home) care services where the individual is self funding in each financial year.

We hold the information which you have asked for, but we have estimated that the cost of meeting your request would exceed the cost limit of £450 specified in the Freedom of Information and Data Protection (Appropriate Limit and Fees Regulations 2004). This represents the estimated cost of one person spending 18 hours or more, in determining whether the information is held, locating, retrieving and extracting it.

This information is not held in a reportable format and we have estimated that it would take an officer more than 18 hours to manually trawl through the records to answer this. This part of your request has been refused under section 12(2) of the Act.

6. For those self funding individuals aged 65+ whose domiciliary care the local authority has arranged in each of the last five financial years, please provide:

a. The average hourly rate paid by those individuals for domiciliary care in each year.

b. The minimum and maximum hourly rates charged to those individuals in each year (if available).

c. Any standard schedule of hourly rates or bands that applied to self funding individuals for domiciliary care in each year (e.g. day/evening/weekend rates).

We advise that Question 6a,6b and 6c per hour is charged at:

£14.35 - 2021/2022
£15.15 2022/2023
£17.35 - 2023/2024
£18.55 2024/2025
£19.70 - 2025/2026

7. If the local authority charges a separate “arrangement fee” or “admin fee” for arranging domiciliary care for self funders under the Care Act, please provide:

a. The amount of the fee in each of the last five financial years.

Year	Initial arrangement Fee	Annual Administration Charge
2021/2022	£220.45	£120.25
2022/2023	£227.05	£123.85
2023/2024	£246.60	£134.50
2024/2025	£262.15	£143.00
2025/2026	£270.00	£147.30

b. Whether this fee is one off, recurring, or structured in another way.

As structured above we apply an initial arrangement fee and an annual administration charge fee each year.

The supply of information in response to a FOI/EIR request does not confer an automatic right to re-use the information. You can use any information supplied for the purposes of private study and non commercial research without requiring further permission. Similarly, information supplied can also be re-used for the purposes of news reporting. An exception to this is photographs. Please contact us if you wish to use the information for any other purpose.

For information, we publish a variety of information such as: [FOI/EIR Disclosure Log](#), [Publication Scheme](#), [Facts about Coventry](#) and [Open Data](#) that you may find of useful if you are looking for information in the future.

If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request email: infogov@coventry.gov.uk

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner’s Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email icocasework@ico.org.uk.

Please remember to quote the reference number above in your response.

Yours faithfully

Information Governance