



Information Governance Team

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Dear Sir/Madam

**Freedom of Information Act 2000 (FOIA)/
Request ID: FOI782738054**

Thank you for your request for information relating to Coventry Connects Job Roles and Grade.

You have requested the following information:

A complete list of all job roles that have active participation in Coventry Connects projects.

For each role identified:

- a. The official job title.**
- b. The corresponding pay grade or band as defined in the Council's Pay and Grading Structure.**
- c. The salary range for that grade (minimum and maximum).**

If any roles are delivered through secondments or temporary arrangements, please include those as well. If the roles listed internally differ from those publicly referenced (e.g., Resident Experience Lead, Resident Contact Lead, Organisational Support Lead, Digital Services & Inclusion Lead), please provide the official titles used.

We are advising you as per Section 1(1) of the Act that we do not hold the requested information.

Unfortunately, we do not hold a recorded list of all job roles that have active participation in the Coventry Connects project. Coventry Connects is an organisation wide programme made up of multiple workstreams, each requiring collaborative input from a wide range of services across the Council. As such, involvement can vary over time and includes contributions from many different individuals depending on the activity.

You have listed several roles within Customer Services. While these roles will certainly have involvement in the Coventry Connects projects, they are primarily responsible for leading operational service delivery rather than being exclusively dedicated to the programme.

The supply of information in response to a FOI/EIR request does not confer an automatic right to re-use the information. You can use any information supplied for the purposes of private study and non commercial research without requiring further permission. Similarly, information supplied can also be re-used for the purposes of news reporting. An exception to this is photographs. Please contact us if you wish to use the information for any other purpose.

For information, we publish a variety of information such as: [FOI/EIR Disclosure Log](#), [Publication Scheme](#), [Facts about Coventry](#) and [Open Data](#) that you may find of useful if you are looking for information in the future.

If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request email: infogov@coventry.gov.uk

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email icocasework@ico.org.uk.

Please remember to quote the reference number above in your response.

Yours faithfully

Information Governance