



Information Governance Team

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Dear Sir/Madam

**Freedom of Information Act 2000 (FOIA)
Request ID: FOI780383267**

Thank you for your request for information relating to Housing Allocations Policy..

You have requested the following information:

Please find below a Freedom of Information request in relation to housing Allocations policy.

1. Do you operate an earnings/income threshold for your housing waiting list? If so, how many people were refused to be placed on it in 2024/25 because their income was above the threshold?

Yes. We confirm the Coventry Homefinder Policy includes qualifying criteria around income and capital assets. If a household's gross income is above £50,000 per year, they do not qualify to join the register. If the household has capital (savings, investments or other assets) of £50,000 or more, they do not qualify to join the register. To advise and assist you further, the full Homefinder Policy is available for you to access on the Council website. Please use the following link:

<https://www.coventry.gov.uk/housing-1/coventry-homefinder-policy-autumn-2021/4>

We are unable to report how many households were refused to be placed on the register for these reasons, and we are therefore informing you as per Section 1(1) of the Act that we do not hold this information.

2. Are applications to join the waiting list refused when applicants are deemed unable to afford the rent? If so, how many households were refused on that basis in 2024/25?

No, this assessment is not carried out at the time of application.

3. Do you make a financial assessment of households pre-tenancy to assess if the applicant can afford the rent? If so, how many households were refused a tenancy in 2024/25 on the grounds that they were deemed unable to afford the rent?

In response to Question 3, we confirm that Coventry City Council no longer owns any social housing following the transfer of the council's social housing stock to Whitefriars Housing Group (now Citizen) in 2000. Therefore, all properties let through Coventry Homefinder are owned by Registered Providers (Housing Associations). The Housing Associations carry out their own affordability checks as part of their pre-tenancy checks for any household that is offered a property. The Housing Association may refuse a tenancy based on the outcome of these checks.

We are unable to report how many households were refused a tenancy on this basis, and we are therefore informing you as per Section 1(1) of the Act that we do not hold this information.

4. Do you have a 'Greenlight for Housing' process for applicants who are refused a tenancy on the grounds of insufficient income, whereby you assist them to improve their finances to be able to qualify for a tenancy in a later bid?

No, but applicants may be referred to a partner agency for support to maximise their income.

5. If you have such a process do people who refuse to participate in it have their application for a tenancy voided?

No.

The supply of information in response to a FOI request does not confer an automatic right to re-use the information. You can use any information supplied for the purposes of private study and non-commercial research without requiring further permission. Similarly, information supplied can also be re used for the purposes of news reporting. An exception to this is photographs. Please contact us if you wish to use the information for any other purpose.

For information, we publish a variety of information such as: [FOI/EIR Disclosure Log](#), [Publication Scheme](#), [Facts about Coventry](#) and [Open Data](#) that you may find of useful if you are looking for information in the future.

If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request – email: infogov@coventry.gov.uk

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email icocasework@ico.org.uk.

Please remember to quote the reference number above in your response.

Yours faithfully

Information Governance