



Information Governance Team

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Dear Sir/Madam

**Freedom of Information Act 2000 (FOIA)
Request ID: FOI784663485**

Thank you for your request for information relating to Staff Contact Details.

You have requested the following information:

1. The names, job titles, and publicly available email addresses of staff at the following levels:

- **Directors**
- **Assistant Directors**
- **Heads of Service**
- **Service Managers**
- **Team Leaders / Supervisors**
- **Professional Officers (for example: Planning, Housing, Environmental Health, Highways, Licensing, Social Care, Policy, Regeneration, Waste, Customer Services)**

Part of the information you requested falls under the exemption(s) in Section 21 of the Freedom of Information Act 2000, which relates to 'information reasonably accessible to the applicant by other means.'

The exemption applies as the information is published and publicly available to view by accessing the Council website, please use the following link:

Senior Leadership

<https://www.coventry.gov.uk/downloads/file/32402/senior-leadership-structure-for-coventry-city-council>

We are withholding details of staff who are not at a senior level as the Council considers that this information meets the definition for personal data set out in Section 3(2) and 3(3) of the Data Protection Act 2018 (DPA) as:

(2) personal data means any information relating to an identified or identifiable living individual (subject to subsection (14)(c))”

(3) “Identifiable living individual” means a living individual who can be identified, directly or indirectly, in particular by reference to –

*(a) an identifier such as a name, an identification number, location data or an online identifier, or
(b) one or more factors specific to the physical, physiological, genetic, mental, economic, cultural or social identity of the individual.”*

The Council thus considers that the requested information is caught by the exemption to disclosure contained in Section 40 (2) of the FOI Act and the related first condition of Section 40 (3).

A disclosure made under FOIA is judged to be to the wider world. The individuals involved, with the exception of senior officers, would not reasonably expect that their details would be disclosed in this way.

2. Please also include any generic service mailboxes used by these teams (such as [planning@](#), [housing@](#), [environmentalhealth@](#), [highways@](#), [licensing@](#), [socialcare@](#), [customer.services@](#)).

The information you requested falls under the exemption(s) in Section 21 of the Freedom of Information Act 2000, which relates to ‘information reasonably accessible to the applicant by other means.’

The exemption applies as the information is published and publicly available to view by accessing the Council website, please use the following link:

<https://www.coventry.gov.uk/homepage/1704/contact> details for our services and partner organisations

The supply of information in response to a FOI/EIR request does not confer an automatic right to re-use the information. You can use any information supplied for the purposes of private study and non commercial research without requiring further permission. Similarly, information supplied can also be re-used for the purposes of news reporting. An exception to this is photographs. Please contact us if you wish to use the information for any other purpose.

For information, we publish a variety of information such as: [FOI/EIR Disclosure Log](#), [Publication Scheme](#), [Facts about Coventry](#) and [Open Data](#) that you may find of useful if you are looking for information in the future.

If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request email: infogov@coventry.gov.uk

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner’s Office, Wycliffe House, Water Lane,

Wilmslow, Cheshire, SK9 5AF or email icocasework@ico.org.uk.

Please remember to quote the reference number above in your response.

Yours faithfully

Information Governance