



Information Governance Team

Postal Address:
Coventry City Council
PO Box 7097
Coventry
CV6 9SL

www.coventry.gov.uk

E mail: infogov@coventry.gov.uk

Phone: 024 7697 5408

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Dear Sir/Madam

**Freedom of Information Act 2000 (FOIA)
Request ID: FOI785268950**

Thank you for your request for information relating to Adult social care client contribution.

You have requested the following information:

I would be grateful if you could provide the following information to me:

- 1. What was the total income the local authority received from client contributions towards the cost of adult social care for each of the following years: 2022/23, 2023/24, 2024/25, 2025 - present? By client contributions, we mean any payments that recipients of care in their own home must pay the local authority towards the cost of providing that care.**
- 2. For each of those same years, please provide the total expenditure made by the local authority on adult social care in relation to care people receive in their own home (home visits, etc)**

In respect of Questions 1 and 2, we do not hold the requested information and advising you as per Section 1(1) of the Act. This information is not recorded and furthermore we are unable to differentiate the requested information from our systems.

To assist, please use the following link for published information on Adult Social Care:

[https://www.coventry.gov.uk/downloads/download/1882/adult social care local account](https://www.coventry.gov.uk/downloads/download/1882/adult_social_care_local_account)

- 3. Please provide information as to how the local authority determines if someone's contributions should increase.**

A client contribution would change if income/capital increases.

4. If a decision is made that a client's contribution should increase, but the client does not contribute the higher rate of payments, does the local authority allow a client to run up arrears?

No.

5. How many times during the years listed in Question 1 has the council started legal proceedings against a client for non-payment of their contributions?

For Questions 5 and 7, we hold the information which you have asked for, but we have estimated that the cost of meeting your request would exceed the cost limit of £450 specified in the Freedom of Information and Data Protection (Appropriate Limit and Fees Regulations 2004). This represents the estimated cost of one person spending 18 hours or more, in determining whether the information is held, locating, retrieving and extracting it.

This information is not held in a report/summary format and therefore it would require an officer to manually review the current caseload along with reviewing and cross referencing other pertinent records to confirm the correct factual position.

As we estimate this to exceed 18 hours, this part of your request has been refused under section 12(2) of the Act.

6. If possible, please indicate if the local authority has a benchmark arrears figure at which it will pursue legal action, and provide that figure.

There is no fixed threshold or benchmark figure used by the local authority. We will always endeavour to recover money owed to the Council where possible, considering all relevant facts, circumstances, and available evidence.

7. In how many cases in the years listed in Question 1 did the local authority secure a default judgement against a client who ran up arrears?

See the response provided under Question 5.

The supply of information in response to a FOI/EIR request does not confer an automatic right to re-use the information. You can use any information supplied for the purposes of private study and non commercial research without requiring further permission. Similarly, information supplied can also be re-used for the purposes of news reporting. An exception to this is photographs. Please contact us if you wish to use the information for any other purpose.

For information, we publish a variety of information such as: [FOI/EIR Disclosure Log](#), [Publication Scheme](#), [Facts about Coventry](#) and [Open Data](#) that you may find of useful if you are looking for information in the future.

If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request email: infogov@coventry.gov.uk

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email icocasework@ico.org.uk.

Please remember to quote the reference number above in your response.

Yours faithfully

Information Governance