



Information Governance Team

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Dear Sir/Madam

**Freedom of Information Act 2000 (FOIA)
Request ID: FOI795279572**

Thank you for your request for information relating to E-bikes/e-scooters blocking pavements.

You have requested the following information:

Please could you tell me how many complaints you have received about dockless e-bikes or dockless e-scooters blocking pavements, paths, or public walkways. Please provide this data for three years, separately: 2025, 2024, and 2023.

By 'dockless e-bikes and e-scooters' I mean electric bikes or electric scooters that are part of a council-approved rental service, and do not have to be wheeled into a dock once the rider is finished (e.g. Lime, Voi, Beryl, and Forest bikes and scooters all fall into this category.)

Please interpret 'complaints' in the broadest sense - I mean any recorded complaint or objection made from a resident or business, over email, over the phone, or via an official council complaint portal.

We do not hold this information and are advising you as per Section 1(1) of the Act. We don't currently have any dockless cycle or scooter hire schemes in the city, so we do not have records of any such reports.

For information, we publish a variety of information such as: [FOI/EIR Disclosure Log](#), [Publication Scheme](#), [Facts about Coventry](#) and [Open Data](#) that you may find of useful if you are looking for information in the future.

If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request – email: infogov@coventry.gov.uk

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email icocasework@ico.org.uk.

Please remember to quote the reference number above in your response.

Yours faithfully

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