



**Information Governance Team**

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Dear Sir/Madam

**Freedom of Information Act 2000 (FOIA)  
Request ID: FOI805681797**

Thank you for your request for information relating to Reablement IT System.

You have requested the following information:

**Adult social care:**

**1) What IT system is used by the councils internal care service (Reablement) for care management (ie rotas/planning care, mobile working, medication). If a system is used, please confirm:**

No case management system is used.

- a) The name of the system and supplier**
- b) The contract start/end dates for this system, including any extensions**
- c) Approximate annual spend on this system**
- d) The lead procurement officer/contract manager**
- e) The lead IT or technical contact for this system at the council**
- f) The managers name, phone and email of the internal care service/team**
- g) The responsible director for this service if different than the above**
- h) The framework used for this contract (If applicable)**

Not applicable.

**2) Outside of reablement, are any other care services delivered "In House" by the council? For example supported living, provider services, day care etc? If so please can the above details be shared for these teams/services.**

All of the services below fall within Coventry City Council's inhouse provision known as Internally Provided Services (IPS)

**6 Housing with Care Schemes:** Elsie Jones House, Copthorne House, Harry Caplan House, Knightlow Lodge, Quinton Lodge & Cottage Farm Lodge (includes 30 Short term placements Reablement)

**Supported Living:** Promoting Independent Living Service (PILS) & Clifton House

**Residential Care:** Eric Williams House (including reablement beds) & Maurice Edelman House (including respite beds)

**Day services:** Gosford Hub, Brandon Wood Farm, Younity, Gilbert Richards Centre & Maymorn day services (based within Coventry Dementia Partnership Hub)

**Outreach Services:** Axholme services, Outreach + & Dementia Outreach.

**Telecare Responder service**

**The Pod**

**Shared Lives Plus** - Shared Lives Services

**Coventry Dementia Partnership Hub**

None of the above mentioned services use an electronic IT system for the purposes described.

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For information, we publish a variety of information such as: [FOI/EIR Disclosure Log](#), [Publication Scheme](#), [Facts about Coventry](#) and [Open Data](#) that you may find of useful if you are looking for information in the future.

If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request – email: [infogov@coventry.gov.uk](mailto:infogov@coventry.gov.uk)

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email [icocasework@ico.org.uk](mailto:icocasework@ico.org.uk).

Please remember to quote the reference number above in your response.

Yours faithfully

**Information Governance**