



**Information Governance Team**

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27 March 2026

Dear Sir/Madam

**Freedom of Information Act 2000 (FOIA)  
Request ID: FOI815013219**

Thank you for your request for information relating to Parking App Providers and Contract Details.

You have requested the following information:

**Under the Freedom of Information Act 2000, I would be grateful if you could provide the following information relating to your use of parking payment apps / mobile parking solutions.**

**1. Current parking app provider and commercial model**

**a) Which parking app(s) or mobile parking payment solution(s) are currently used in your authority's on street and off street parking estate?**

We use the National Parking Platform.

**b) Is your authority using the National Parking Platform (NPP) provider model, or are you contracted with a single/solo cashless parking provider? Please provide brief details.**

We are contracted to the National Parking Platform.

**2. Contract details and renewal date**

**a) What is the start date and end date of your current contract(s) for your parking app / mobile parking payment services?**

We are contracted to the National Parking Platform.

**b) Does the contract include any extension options, and if so, what are the extension periods and the latest possible end date if all extensions are used?**

Not applicable.

### **3. Revenue from convenience fees / reminder & alert fees**

No.

**a) Does your current parking app arrangement include any convenience fees, reminder fees, or alert fees charged to motorists?**

No.

**b) If so, what is the :-**

- Convenience fee - pence per transaction?
- Reminder fee - pence per transaction?
- Alert fees - pence per transaction?

**c) If so, what was the total revenue generated from:**

- Convenience fees in the most recent full financial year?
- Optional reminder and alert related fees in the most recent full financial year?
- Please indicate whether these revenues are retained by the authority, by the provider, or shared (and if shared, in what proportions, if available).

Not applicable.

### **4. Route to market for the next contract**

**a) How do you currently plan to procure your next parking app / mobile parking payment contract when the existing arrangement ends?**

There are no plans to reprocur the service as we are signed up to the NPP.

**b) Specifically, do you intend to use any of the following frameworks:**

- ESPO framework (please specify which, if known)
- Crown Commercial Service (CCS) framework (please specify which, if known)
- Another framework (please specify)
- A standalone/open tender outside a framework
- Unsure / not yet decided

None.

### **5. Timescales and market engagement**

Not applicable.

**a) What is your anticipated timescale for commencing any procurement activity for the replacement or re procurement of your parking app / mobile parking payment contract (e.g. quarter/year)?**

Not applicable.

**b) Do you plan to undertake any soft market testing or supplier engagement exercises prior to starting procurement?**

No.

## **6. Devolution and local government reorganisation**

**a) Is your authority affected by any current or proposed devolution deals or local government reorganisation (for example, moving into a combined authority or changes to council boundaries/structure)?**

No.

**b) If so, what impact, if any, do you anticipate this having on the management or procurement of your parking app / mobile parking payment services (for example, joint procurements, merged contracts, or changes to decision making responsibility)?**

Not applicable.

**c) Do you have an indicative timeframe for any such changes becoming operational?**

Not applicable.

## **7. Contact and roles**

**Please provide the name & job title of the officer with primary responsibility for day to day management of parking services (e.g. Parking Manager).**

Paul Bowman, Parking Manager.

## **8. Contact for future procurement correspondence**

**Please provide the contact details or generic email address that suppliers should use for any future correspondence relating specifically to parking payment app procurements (e.g. procurement or commissioning inbox), or confirm which Tender Platform the Council plans to use.**

Not applicable.

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If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request email: [infogov@coventry.gov.uk](mailto:infogov@coventry.gov.uk)

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email [icocasework@ico.org.uk](mailto:icocasework@ico.org.uk).

Please remember to quote the reference number above in your response.

Yours faithfully

**Information Governance**