



**Information Governance Team**

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Dear Sir/Madam

**Freedom of Information Act 2000 (FOIA)**

**Request ID: FOI821716222**

Thank you for your request for information relating to Potholes.

You have requested the following information:

**1. What is the longest planned time between a logged defect report and actual inspection?**

Inspectors will endeavour to carry out a site visit for all enquiries within 10 working days of them being logged, and the vast majority of enquiries are attended to within this timescale. However, on occasion (e.g. during unforeseen circumstances including staff sickness), some enquiries may take slightly longer to be inspected.

**2. What is the longest planned time between agreeing a repair is required and carrying out that repair?**

We endeavour to complete priority 1 repairs within 5 working days, priority 1 low risk and priority 2 high risk in 20 working days and priority 2 within 40 working days.

All information can be found here:

<https://www.coventry.gov.uk/downloads/file/44835/highway-inspection-policy-2025>

**3. What is your process to ensure a road is made safe in under 2 hours from reporting?**

If it is deemed that a 2 hour make safe is required, the inspector will contact Highways Operations or Out of Hours via telephone to arrange.

**4. For driven Section 58 inspections, do you use geolocating to log the position and sizes of potholes?**

No.

**5. After driven S58 inspections, do you log outcomes in the highways database?**

All driven and walked inspections are recorded on our database at the time of inspection.

**6. For driven S58 inspections, do you regularly record hazards due to vegetation, drainage or poor road signs?**

The primary concern on driven inspections is to identify carriageway defects, if there is a visible issue with drainage i.e. standing water on the carriageway at the time of inspection, this will be raised and the same for any damaged signs visible at the time of inspection.

**7. What is the largest intervention criteria size of pothole before repair action is taken? i.e. X cm wide, Y cm long, Z cm deep.**

Our intervention level for carriageway defects is 40cm+ deep.

**8. Aside from reporting defects via FixMyStreet or similar, do volunteers supplement your own officer/ contractor S58 inspections?**

No.

**9. How many street sweeping machines do you have access to?**

10 drivable & four pedestrian machines

**10. What proportion of your roads is swept at least every three months?**

Approximately 89% of our roads are swept at least every three months.

**11. What proportion of non-channel road is swept, ie. at junctions and roundabouts?**

We do not hold this information and are advising you as per Section 1(1) of the Act.

**12. What proportion of your potholes are filled by your-salaried teams compared with contractors?**

Zero % They are all completed by external contract teams.

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For information, we publish a variety of information such as: [FOI/EIR Disclosure Log](#), [Publication Scheme](#), [Facts about Coventry](#) and [Open Data](#) that you may find of useful if you are looking for

information in the future.

If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request email: [infogov@coventry.gov.uk](mailto:infogov@coventry.gov.uk)

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email [icocasework@ico.org.uk](mailto:icocasework@ico.org.uk).

Please remember to quote the reference number above in your response.

Yours faithfully

**Information Governance**