



Information Governance Team

Postal Address:
Coventry City Council
PO Box 7097
Coventry
CV6 9SL

www.coventry.gov.uk

E mail: infogov@coventry.gov.uk

Phone: 024 7697 5408

13 April 2026

Dear Sir/Madam

**Freedom of Information Act 2000 (FOIA)
Request ID: FOI811274161**

Thank you for your request for information relating to LADO nurseries.

You have requested the following information:

Please provide the following information for the last five financial years (2020-2025), broken down by year:

1. The number of LADO referrals, concerns and allegations relating to nursery settings:

LADO referrals are in relation to individuals at specific settings. The total referrals representing concerns and allegations relating to nursery settings during the time period requested was 130.

2. Of these, how many allegations were recorded as substantiated

Of the 130 referrals received, 22 remain open. Of the 108 referrals now closed to the LADO Service, 13 were concluded with an outcome of 'substantiated.'

3. How many of the referrals/allegations resulted in any action recorded by the LADO (e.g., internal disciplinary action, referral to Ofsted or DBS, or police involvement). I am requesting numerical totals only, and I am not seeking any personal data.

We hold the information which you have asked for, but we have estimated that the cost of meeting your request would exceed the cost limit of £450 specified in the Freedom of Information and Data Protection (Appropriate Limit and Fees Regulations 2004). This represents the estimated cost of one person spending 18 hours or more, in determining whether the information is held, locating,

retrieving and extracting it.

This information is not held in a reportable format. Actions and recommendations, arising from LADO processes, are highly specific and very widely varied. As such, it is not practical for the local authority to collate or record individual actions and recommendations as part of its routine data collection.

To provide the information requested would therefore require a manual review of the case records and plans for all 108 referrals that have reached a conclusion during the last five financial years. Undertaking this work would require more than 18 hours of officer time. This part of your request has been refused under section 12(2) of the Act.

For information, we publish a variety of information such as: [FOI/EIR Disclosure Log](#), [Publication Scheme](#), [Facts about Coventry](#) and [Open Data](#) that you may find of useful if you are looking for information in the future.

If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request – email: infogov@coventry.gov.uk

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email icocasework@ico.org.uk.

Please remember to quote the reference number above in your response.

Yours faithfully

Information Governance