



Information Governance Team

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Dear Sir/Madam

Freedom of Information Act 2000 (FOIA)

Request ID: FOI816832776

Thank you for your request for information relating to Making Every Contact Count (MECC) training.

You have requested the following information:

Information requested:

- **If applicable, how many individuals have received Making Every Contact Count (MECC) training (or it's derivatives e.g. Making Every Opportunity Count)?**
- **Do you deliver the training to the Voluntary, Community, and Social Enterprise (VCSE) sector? If so, how many individuals have from the VCSE have been trained, from how many different VCSE organisations?**
- **If applicable, how many individuals have received Healthy Conversation Skills (HCS) training (or it's derivatives)?**
- **Do you deliver the training to the Voluntary, Community, and Social Enterprise (VCSE) sector? If so, how many individuals have from the VCSE have been trained, from how many different VCSE organisations?**
- **How long have you been delivering any of the above training (MECC, HCS, or its derivatives)?**

We do not deliver any specific MECC or HCS training.

To assist you further, some of our commissioned Public Health Services ensure that staff undertake MECC training as part of their roles including Family Health & Lifestyles, Young Person's Risky Behaviours.

We deliver “Better conversations about vaccination” training to professionals and community groups. This training supports healthy conversations around vaccinations.

The Coventry Safeguarding Children Partnership arranges a range of training for practitioners including “Having difficult conversations with Children and Families.”

The supply of information in response to a FOI/EIR request does not confer an automatic right to re-use the information. You can use any information supplied for the purposes of private study and non commercial research without requiring further permission. Similarly, information supplied can also be re-used for the purposes of news reporting. An exception to this is photographs. Please contact us if you wish to use the information for any other purpose.

For information, we publish a variety of information such as: [FOI/EIR Disclosure Log](#), [Publication Scheme](#), [Facts about Coventry](#) and [Open Data](#) that you may find of useful if you are looking for information in the future.

If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request email: infogov@coventry.gov.uk

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner’s Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email icocasework@ico.org.uk.

Please remember to quote the reference number above in your response.

Yours faithfully

Information Governance