



Information Governance Team

Postal Address:
Coventry City Council
PO Box 7097
Coventry
CV6 9SL

www.coventry.gov.uk

E mail: infogov@coventry.gov.uk

Phone: 024 7697 5408

20 May 2026

Dear Sir/Madam

**Freedom of Information Act 2000 (FOIA)
Request ID: FOI831500010**

Thank you for your request for information relating to Council Tax payment instalments types.

You have requested the following information:

Under the Freedom of Information Act, for the financial year 2026/27, please provide the following information:

1. For Direct Debit payers:

1a. the total number of households on a 10 month instalment plan for council tax

71,118.

1b. the total number of households on a 12 month instalment plan for council tax

23,519.

1c. the total number of households with any other cadence of payment (e.g. weekly, fortnightly, 4-weekly)

Nil we do not offer alternative direct debit frequencies.

1d. the total number of households paying by Direct Debit in your council tax billing caseload this year

94,637.

2. For cash payers (for 'cash' please include all non-Direct Debit accounts):

2a. the total number of households on a 10 month instalment plan for council tax

57,089.

2b. the total number of households on a 12 month instalment plan for council tax

2,624.

2c. the total number of households with any other cadence of payment (e.g. weekly, fortnightly, 4-weekly)

We only offer 10 month and 12 month instalment plans for annual billing respectively.

2d. the total number of households paying by cash in your council tax billing caseload this year

59,713.

3. the total number of households in your council tax billing case load for this year. (I know I can add it up, but I want to ensure there are no gaps in % calculations - many, many thanks in advance)

154,350.

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For information, we publish a variety of information such as: [FOI/EIR Disclosure Log](#), [Publication Scheme](#), [Facts about Coventry](#) and [Open Data](#) that you may find of useful if you are looking for information in the future.

If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request email: infogov@coventry.gov.uk

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email icocasework@ico.org.uk.

Please remember to quote the reference number above in your response.

Yours faithfully

Information Governance