



**Information Governance Team**

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05 May 2026

Dear Sir/Madam

**Freedom of Information Act 2000 (FOIA)**

**Request ID: FOI817092809**

Thank you for your request for information relating to Temporary accommodation health and safety data.

You have requested the following information:

**Please provide the following information for each of the last two complete financial years:**

- 2023/24
- 2024/25

**And, where readily available, please also provide 2025/26 year-to-date figures up to your latest complete month, shown separately.**

**Please provide:**

Financial Year	Count	Households with Dependent Children
2023-2024	1850	865
2024-2025	1727	838
2025-2026	1628	793

Please note – these are new placements of households made within each year.

**2. The number of households in temporary accommodation on the last day of each period. If held, please also provide the figure for households with dependent children.**

The information you requested falls under the exemption(s) in Section 21 of the Freedom of Information Act 2000, which relates to 'information reasonably accessible to the applicant by other

means.'

This information is published by the Ministry of Housing, Communities and Local Government (MHCLG) here:

<https://www.gov.uk/government/statistical-data-sets/live-tables-on-homelessness>

(in the 'Detailed local authority level tables' these show the number of households in TA on the last day of each quarter).

### **3. The total number of inspections, checks or other property standards / health and safety visits carried out in relation to temporary accommodation during each period.**

The Council has a mixed portfolio of Temporary Accommodation, with some owned by the Council and some owned by private providers. All are subject to a routine number of inspections each year.

#### Pre-occupancy inspections:

All properties are inspected before they are used for the first time and following any void period before they are re-let to a new household. If any issues/hazards are identified, these must be rectified before a household is placed in the property.

2023/24: 348 inspections.

2024/25: 388 inspections.

2025/26: 360 inspections.

#### Council-owned Family TA:

Each property receives a full Health and Safety check annually, with another 8 routine inspections throughout the year (where any health and safety, standards or maintenance issues can be identified).

2023/24: 30 properties, receiving 30 full H&S inspections and 240 routine inspections.

2024/25: 56 properties, receiving 56 full H&S inspections and 448 routine inspections.

2025/26: 80 properties, receiving 63 full H&S inspections and 640 routine inspections (H&S inspections lower than number of properties as some are new acquisitions)

#### Council owned Supported TA (single person households only):

Each property receives four health and safety visits each year, and weekly routine inspections (where any health and safety, standards or maintenance issues can be identified).

2023/24: 8 properties, receiving 32 health & safety inspections and 400 routine inspections.

2024/25: 15 properties, receiving 60 health & safety inspections and 750 routine inspections.

2025/26: 16 properties, receiving 64 health & safety inspections and 800 routine inspections.

#### Other Temporary accommodation (private providers):

Each property receives an annual health and safety inspection, and at least two other routine inspections each year.

2023/24: 764 health and safety inspections and approximately 1944 routine inspections

2024/25: 1050 health and safety inspections and approx. 2494 routine inspections

2025/26: 904 health and safety inspections and approx. 2524 routine inspections.

We do not hold data on the inspections that are carried out by the private providers themselves.

Inspections can also be carried out on an ad hoc basis when issues are reported to the Accommodation Team. We are unable to provide figures for these inspections as they are not

recorded in a reportable format.

**4. The number of temporary accommodation properties, placements or cases where serious hazards were identified during each period.**

**If your authority records these differently, please provide the closest equivalent measure used.**

We only have this data recorded in a reportable format for Council owned TA:

During 2023/24 - 2 serious hazards identified

During 2024/25 5 serious hazards identified

During 2025/26 - 12 serious hazards identified

**5. The number of complaints or reports received relating to the condition, health or safety of temporary accommodation during each period.**

We hold the information which you have asked for, but we have estimated that the cost of meeting your request would exceed the cost limit of £450 specified in the Freedom of Information and Data Protection (Appropriate Limit and Fees Regulations 2004). This represents the estimated cost of one person spending 18 hours or more, in determining whether the information is held, locating, retrieving and extracting it.

This information is not recorded in a reportable format. The detail of each complaint is held in file notes. To obtain the information to answer the question would require an officer to read the file notes for each complaint which we estimate to exceed 18 hours. This part of your request has been refused under section 12(2) of the Act.

**6. The number of formal enforcement actions taken in relation to temporary accommodation properties during each period.**

**If possible, please include the total number and, where readily available, a breakdown by type of action.**

We do not hold this information and are advising you as per Section 1(1) of the Act. This information is not recorded.

**7. For 2024/25 only, if readily available, please provide the main issue types identified in temporary accommodation, for example:**

We only have this data recorded in a reportable format for Council-owned TA. The results for Council owned TA properties are:

damp and mould - 3 recorded reports

heating / hot water failure 10 recorded reports

Garden overgrown or fence panel issues - 6 recorded reports

internal leaks e.g. radiators, taps 14 recorded reports

Door or door lock fault – 24 recorded reports

Electrical repair (eg socket repairs, loss of electricity) 20 recorded reports

**8. For 2024/25 only, if readily available, please provide:**

- the number of complaints relating specifically to damp and mould

- **the number of complaints relating specifically to fire safety**
- **the average or median time to first response for condition-related complaints**

We hold the information which you have asked for, but we have estimated that the cost of meeting your request would exceed the cost limit of £450 specified in the Freedom of Information and Data Protection (Appropriate Limit and Fees Regulations 2004). This represents the estimated cost of one person spending 18 hours or more, in determining whether the information is held, locating, retrieving and extracting it.

This information is not recorded in a reportable format. The detail of each complaint is held in file notes. To obtain the information to answer the question would require an officer to read the file notes for each complaint which we estimate to exceed 18 hours. This part of your request has been refused under section 12(2) of the Act.

**9. For 2024/25 only, if readily available, please provide the number of temporary accommodation providers or landlords that were:**

- **removed from use due to standards or condition concerns, or**
- **subject to a formal “do not use” decision or equivalent**

No providers were removed due to issues with standards or conditions. One provider was removed for other reasons.

The supply of information in response to a FOI/EIR request does not confer an automatic right to re-use the information. You can use any information supplied for the purposes of private study and non commercial research without requiring further permission. Similarly, information supplied can also be re-used for the purposes of news reporting. An exception to this is photographs. Please contact us if you wish to use the information for any other purpose.

For information, we publish a variety of information such as: [FOI/EIR Disclosure Log](#), [Publication Scheme](#), [Facts about Coventry](#) and [Open Data](#) that you may find of useful if you are looking for information in the future.

If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request email: [infogov@coventry.gov.uk](mailto:infogov@coventry.gov.uk)

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner’s Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email [icocasework@ico.org.uk](mailto:icocasework@ico.org.uk).

Please remember to quote the reference number above in your response.

Yours faithfully

**Information Governance**