



Information Governance Team

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Dear Sir/Madam

Freedom of Information Act 2000 (FOIA)

Request ID: FOI846633627

Thank you for your request for information relating to Direct payments and personal assistants.

We hold the information which you have asked for, but we have estimated that the cost of meeting your request would exceed the cost limit of £450 specified in the Freedom of Information and Data Protection (Appropriate Limit and Fees Regulations 2004). This represents the estimated cost of one person spending 18 hours or more, in determining whether the information is held, locating, retrieving and extracting it.

Questions d, e, f, g and h are not held in a reportable format and would require an officer to perform a manual trawl of data to collate. Penderels Trust have also advised that in relation to questions f and g, Adults and Children are not listed separately hence, it would result in manual tasks to split the employers into adults and children then count up the number of PAs. We have estimated that that this will exceed 18 hours.

In terms of DBS checks, the information we hold is not separated by Adults and Children either. This would also not capture any PAs who use the Update Service, as they pay an annual fee rather than completing a new check this would not provide a full reflection of overall numbers. Your request has been refused under section 12(2) of the Act.

However, in order to fulfil our obligations under Section 16 of the FOI Act to advise and assist you, we can provide the following information:

(a) The total number of adult social care clients aged 18 years and over in receipt of a direct payment as of: (i) 1 April 2024, (ii) 1 April 2025 and (iii) 1 April 2026 (or the nearest dates for which data is held).

1/04/24 = 612.

1/04/25 = 623.

1/04/26 = 625.

(b) The percentage of adult social care clients aged 18 years and over in receipt of a direct payment as of: (i) 1 April 2024, (ii) 1 April 2025 and (iii) 1 April 2026 (or the nearest dates for which data is held). Please also state the denominator used for each percentage calculation (i.e. the total number of all adult social care clients aged 18 years and over for each date).

Total number of people over 18 with a community based package of support on 1/04/24 = 2,862.
Percentage of people with a direct payment on the 1/04/24 = 21.38%.

Total number of people over 18 with a community based package of support on 1/04/25 = 2,621.
Percentage of people with a direct payment on the 1/04/25 = 23.7%.

Total number of people over 18 with a community based package of support on the 1/04/26 = 2,734.

Percentage of people with a direct payment on the 1/04/26 = 22.8%.

(d) The total number of clients aged 18 years and over currently in receipt of a direct payment to buy homecare services through an agency.

(e) The total number of clients aged 18 years and over currently in receipt of a direct payment to employ or engage a personal assistant.

(f) The total number of personal assistants currently recorded by your council as supporting adults aged 18 years and over through a direct payment arrangement. (This information might be held in a register, approved list, payroll/support service, direct payment monitoring process, or other council-held record.)

(g) The total number of those personal assistants in answer to question (f) recorded by your council as having an enhanced Disclosure and Barring Service (DBS) check where this information is held.

(h) The total number of those personal assistants in answer to question (f) recorded by your council as self-employed

To provide the answers to question d, e, f, g and h would take more than 18 hours (as above).

(i) Where a direct payment recipient wishes to engage a personal assistant on a self-employed basis, what evidence, checks or guidance does your council require or use before agreeing that the arrangement may be treated as self-employed rather than employed?

The Council require the following evidence when advised that a personal assistant is self employed.

A screen shot of the PA's HMRC registration with their unique tax reference codes and or a copy of their last self-assessments as well as a copy of their professional indemnity and public liability insurance certificate.

The supply of information in response to a FOI/EIR request does not confer an automatic right to re use the information. You can use any information supplied for the purposes of private study and non-commercial research without requiring further permission. Similarly, information supplied can

also be re-used for the purposes of news reporting. An exception to this is photographs. Please contact us if you wish to use the information for any other purpose.

For information, we publish a variety of information such as: [FOI/EIR Disclosure Log](#), [Publication Scheme](#), [Facts about Coventry](#) and [Open Data](#) that you may find of useful if you are looking for information in the future.

If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request email: infogov@coventry.gov.uk

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email icocasework@ico.org.uk.

Please remember to quote the reference number above in your response.

Yours faithfully

Information Governance