[redacted]

Information Governance Team

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04 June 2026

Dear Sir/Madam

Freedom of Information Act 2000 (FOIA)
Request ID: FOI823790071

Thank you for your request for information relating to Data breaches.

You have requested the following information:

Under the Freedom of Information Act, I would like to request the following information for each calendar year from 2020 to 2026 inclusive:

1. The number of cyber security breaches that have being identified that were found to be a result of a malicious threat actor (i.e. not accidental data breach)

Four.

2. The breakdown in high-level causes of these breaches as identified by cyber security incident response teams (CSIRTs), for example (but not limited to) unpatched software/hardware, lack of multi-factor authentication (MFA), leaked user credentials, lack of in-transit encryption, etc

Two were email attacks against multiple recipients.
Two related to compromised accounts.

3. The number of breaches that occurred that were attributed to a previously known vulnerability to the organisations hardware, software, policies, or processes, for example where system was known to be at risk due to being unpatched or out of support, or security controls were recommended but not enforced, and was defined within the resulting incident response report.

Nil.

4. The estimated combined costs incurred as a result of cyber security breaches defined in request number one in each year.

Nil - No external costs or losses.

The supply of information in response to a FOI/EIR request does not confer an automatic right to re-use the information. You can use any information supplied for the purposes of private study and non commercial research without requiring further permission. Similarly, information supplied can also be re-used for the purposes of news reporting. An exception to this is photographs. Please contact us if you wish to use the information for any other purpose.

For information, we publish a variety of information such as: FOI/EIR Disclosure Log, Publication Scheme, Facts about Coventry and Open Data that you may find of useful if you are looking for information in the future.

If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request email: infogov@coventry.gov.uk

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email icocasework@ico.org.uk.

Please remember to quote the reference number above in your response.

Yours faithfully

Information Governance