



**Information Governance Team**

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[REDACTED]

11 June 2026

Dear Sir/Madam

**Freedom of Information Act 2000 (FOIA)  
Request ID: FOI839035386**

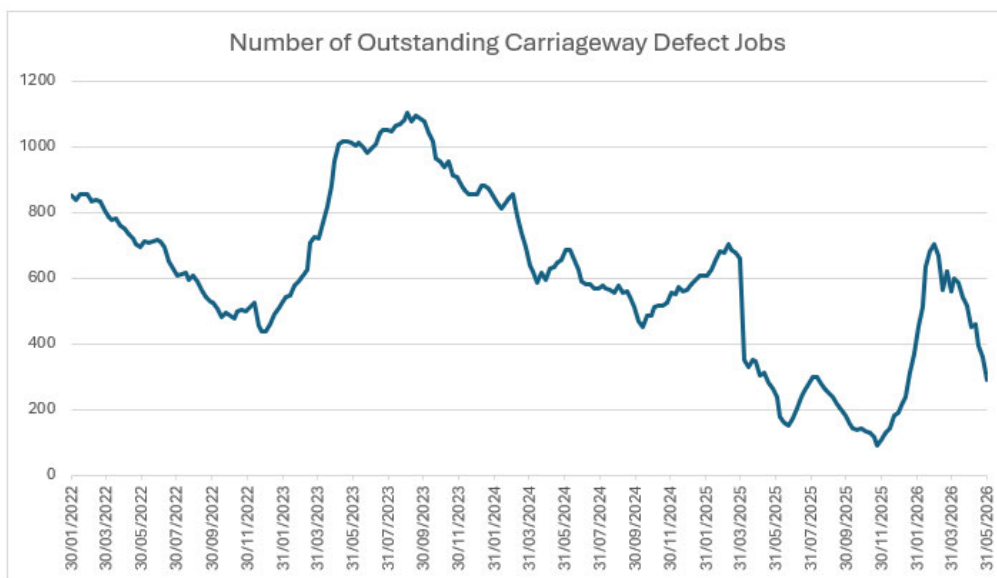
Thank you for your request for information relating to JCB pothole Pro.

You have requested the following information:

Please provide the following information relating to carriageway pothole repairs and defect backlog management from February 2022 to present:

**1 - Any internal reports, dashboards, or performance measures used to monitor the reduction of pothole or carriageway defect backlogs.**

Please note the below graph shows the number of outstanding carriageway defect jobs, not the number of outstanding carriageway defects, as each job may have multiple defects on it. To be able to provide the number of individual outstanding carriageway defects the description on each job will need to be analysed and it is estimated that the cost of meeting your request would exceed the cost limit of £450 specified in the Freedom of Information and Data Protection (Appropriate Limit and Fees) Regulations 2004.



**2 - Any data held relating to:  
Average repair completion times**

We do not hold the information for individual repair durations and are advising you as per Section 1(1).

**Outstanding pothole defects** – see response to Q1  
**Backlog size** see response to Q1

**or repeat repair rates** We do not record the position of defects to a precise enough level of accuracy to be able to provide this information, for example, defects can appear adjacent to or even touching a previously repaired defect but this is not classed as a repeat visit for the same defect. We do not record instances where we have repaired the exact same defect more than once during this period. We are therefore advising you as per Section 1(1).

**3 - Any KPIs, targets, or performance indicators used to assess the effectiveness of the JCB PotholePro programme.**  
None.

**4 - Any reports or assessments comparing pothole defect levels before and after the implementation of the JCB PotholePro.**  
See response to Q1

**5 - Any internal definitions used by the council for:**

backlog - backlog/outstanding defect jobs

temporary repair temporary repair utilised when permanent repair is on future programme

permanent repair - repair that is permanent

and completed repair repair that has been completed

The supply of information in response to a FOI/EIR request does not confer an automatic right to re-use the information. You can use any information supplied for the purposes of private study and non commercial research without requiring further permission. Similarly, information supplied can also be re-used for the purposes of news reporting. An exception to this is photographs. Please contact us if you wish to use the information for any other purpose.

For information, we publish a variety of information such as: [FOI/EIR Disclosure Log](#), [Publication Scheme](#), [Facts about Coventry](#) and [Open Data](#) that you may find of useful if you are looking for information in the future.

If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request email: [infogov@coventry.gov.uk](mailto:infogov@coventry.gov.uk)

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email [icocasework@ico.org.uk](mailto:icocasework@ico.org.uk).

Please remember to quote the reference number above in your response.

Yours faithfully

**Information Governance**