



Information Governance Team

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Dear Sir/Madam

Freedom of Information Act 2000 (FOIA)

Request ID: FOI842908114

Thank you for your request for information relating to Renters Rights Implementation.

You have requested the following information:

Renters Rights Act 2025 - housing enforcement tools/services

The same request is being made to all 296 local housing authorities in England. The data is to be compiled into a report on the integration of private sector service provision with local housing authority operational practices as part of their response to new Renters Rights Act duties, as typified by adoption of a range of related services provided by Justice For Tenants "JFT" (www.justicefortenants.org).

1: Has the council's Private Sector Housing enforcement officers been provided with any Justice For Tenants services free of charge (please delete as appropriate):

(a) Bundled services package: Yes-£5000-pack / Yes-£2000-pack / No

(b) CPN Generator : Yes / No

(c) Training Course(s) : Yes / No

(d) Model Licence Condition or Policy Documents: Yes / No

(e) Case Reviews/Advice : Yes / No

(f) Other : Yes / No

No for all. There are no plans to use them.

2: Have charged-for services provided by Justice For Tenants been used ?

o (please delete as appropriate): Yes / No

3: Were the charged-for services reasonable value for money ?

o (please delete as appropriate): Yes / No

4: If you have not used JFT's services to date but intend to:

• (please delete options that do not apply):

a. Use free services only

b. Use both free and paid-for services

c. Not Yet Sure

Questions 2, 3 and 4 are not applicable.

5: Does the council have a formal process for offered/accepted gifts to be registered/recorded ?

o (please delete as appropriate): Yes / No / Not Sure

Yes.

6: If JFT services used free of charge have been registered as one or more gifts:

• (please delete options to leave the best-fit statement):

a. A single gift entry has been made covering all use together.

b. Entries are made periodically (monthly/ quarterly/annually) at the end of the period.

c. Officers are expected to make a gift register entry each time they use a free JFT service.

d. Not applicable – free use has not been registered as a gift.

Not applicable. We have not used JFT.

7: If JFT services used free of charge have not been registered as a gift:

• (please delete options to leave the best-fit statement):

a. Free use is not registered as a gift because there is no personal gain for the officers.

b. Free use is not registered because the service always free.

c. Free use is not registered because the value of each use is below the policy threshold.

d. Not applicable – free use is registered as a gift.

Not applicable. We have not used JFT.

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For information, we publish a variety of information such as: [FOI/EIR Disclosure Log](#), [Publication Scheme](#), [Facts about Coventry](#) and [Open Data](#) that you may find of useful if you are looking for information in the future.

If you are unhappy with the handling of your request, you can ask us to review our response.

Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request email: infogov@coventry.gov.uk

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email icocasework@ico.org.uk.

Please remember to quote the reference number above in your response.

Yours faithfully

Information Governance