



Information Governance Team

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Dear Sir/Madam

Freedom of Information Act 2000 (FOIA)

Request ID: FOI867941689

Thank you for your request for information relating to End-user computer devices.

You have requested the following information:

I am requesting the following under the Freedom of Information Act 2000. A completion table is at the end of this request; filling it in is sufficient to answer in full.

Definitions

Device — an end-user computer in active use by your own staff, officers and elected or appointed members in delivering your organisation's services: desktops, laptops, tablets and thin clients.

Include devices used in frontline and public-facing services you run directly.

Include devices used by your staff but managed on your behalf by a third party, shared service or managed service provider. Under s.3(2)(b) FOIA, information held by another person on your behalf is held by you.

Exclude servers, mobile phones, medical devices, operational technology, and any device in storage or awaiting disposal.

Exclude devices used by schools and academies, whether or not you provide their IT support. If fire and rescue services are delivered within your organisation, please include them and confirm this below.

Unsupported — the operating system has passed its vendor end-of-support date. Count a device as unsupported even if you hold Extended Security Updates for it. Windows 10 reached end of support on 14 October 2025 and counts as unsupported for the purposes of this request.

QUESTIONS

- 1) How many devices in total?**
- 2) How many of those devices are unsupported?**
- 3) Please break the Q2 figure down by operating system.**
- 4) Have you purchased Microsoft Extended Security Updates for Windows 10? If yes, how many devices are covered?**
- 5) How much have you paid, or contracted to pay, for Year 1 ESU coverage (15 October 2025 to 13 October 2026), excluding VAT?**
- 6) By what date do you expect all devices to be running a supported operating system? If no date has been set, please say so — that is a valid answer.**
- 7) Please link to any report or paper addressing Windows 10 end of support or operating system migration considered in the public part of a board, committee, authority or panel meeting since 1 January 2025.**

1. Total devices Around 4500 laptops and PCs.
2. Unsupported devices - 0
3. Of which Windows 10 2, Windows 10 LTSC, In support.
3. Of which other (specify OS) All others Windows 11
4. ESU purchased? (Y/N) Not applicable
4. Devices covered by ESU – Not applicable
5. Year 1 ESU cost, ex VAT Not applicable
6. Target completion date (or none set) Not applicable
7. Link to published paper Not applicable

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For information, we publish a variety of information such as: [FOI/EIR Disclosure Log](#), [Publication Scheme](#), [Facts about Coventry](#) and [Open Data](#) that you may find of useful if you are looking for information in the future.

If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request email: infogov@coventry.gov.uk

If you are unhappy with the outcome of our review, you can write to the Information Commissioner,

who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email icocasework@ico.org.uk.

Please remember to quote the reference number above in your response.

Yours faithfully

Information Governance