

Information Governance Team

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21 August 2026

Dear Sir/Madam

**Freedom of Information Act 2000 (FOIA)
Request ID: FOI860582537**

Thank you for your request for information relating to Wheelchair-user social housing demand.

You have requested the following information:

For this request, a “wheelchair-user housing requirement” means an active applicant household whose assessed housing need records indicate that at least one member requires a home suitable for occupation by a wheelchair user.

This may include households recorded by the authority as requiring:

- wheelchair-user housing;
- wheelchair-accessible housing
- wheelchair-adapted housing
- wheelchair-standard housing
- Category A mobility housing, where this specifically denotes wheelchair-user need
- an assessed requirement for an M4(3) wheelchair-user dwelling in England
- the authority's nearest equivalent category

Please do not include households recorded only as:

- having a general medical or disability priority
- requiring ground-floor accommodation
- requiring lift access
- requiring level access
- requiring a generally accessible or adaptable dwelling, including M4(2) in England, without

a specific wheelchair-user housing requirement

Please use the authority's standard definition of an active or live housing-register application. Please exclude closed or cancelled applications and state whether suspended, deferred or temporarily inactive applications are included.

1. As at 31 March 2026, what was the total number of unique active applicant households on the local authority housing register or common housing register?

The total number of households on the Coventry Homefinder register on 31st March 2026 was 10,859.

2. As at 31 March 2026, how many unique active applicant households were recorded as having a wheelchair-user housing requirement, as defined above?

There are currently 114 households on the Homefinder register that have indicated a need for wheelchair accessible housing on their initial application. However, the actual number may be higher or lower than this. This is because every application where any accessibility need is highlighted is assessed by an OT to determine the full needs of the household, including confirming the need for wheelchair accessible housing and the level of accessibility required. This more accurate assessment is held in the case notes for the relevant applicant and is not held in a reportable format.

3. Between 1 April 2025 and 31 March 2026, how many unique applicant households with a wheelchair-user housing requirement started a permanent social-rented or affordable-rented tenancy in a property recorded as meeting that requirement?

Between 1 April 2025 and 31 March 2026, there have been six properties let through Homefinder which are described by the Registered Provider owner as 'wheelchair accessible' and two that were described as 'fully wheelchair adapted'.

4. Please provide:

- a. the exact name of the housing-need category or categories used to answer question 2**
- b. a definition of each category**
- c. whether the categories include requirements other than wheelchair-user housing**
- d. whether the figures overlap with any wider accessible, adapted or mobility-housing categories**

On the initial application form, the applicant is asked if they require specialist adaptations. There are fields to record if the applicant requires 'Wheelchair accessible housing' or 'Fully wheelchair adapted accommodation'.

The data in Q2 includes both of these categories. However, as stated in the response for Q2, every applicant where a need for adaptations of any kind is identified receives an assessment from a qualified OT to accurately record the needs of the household, which is held in case notes rather than a reportable field.

5. Please state whether the figures supplied for questions 1 to 3 include:

- a. new housing applicants** Yes, included.
- b. existing social tenants seeking a transfer** – Yes, included

- c. council-owned homes – No - Coventry City Council no longer owns any council housing following the transfer of all the council's housing stock to Whitefriars Housing Group (now Citizen) in 2000.
- d. housing association or registered provider homes allocated through the council, a common housing register or nomination arrangements Yes, included
- e. specialist or supported housing – No, not included
- f. applicants who currently live outside the local authority area Yes, included

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For information, we publish a variety of information such as: [FOI/EIR Disclosure Log](#), [Publication Scheme](#), [Facts about Coventry](#) and [Open Data](#) that you may find of useful if you are looking for information in the future.

If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request – email: infogov@coventry.gov.uk

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email icocasework@ico.org.uk.

Please remember to quote the reference number above in your response.

Yours faithfully

Information Governance